NASHVILLE PUBLIC LIBRARY is the heart of our city, and a place where magic takes place. The Library is not just a place for books, it is a vital connection point that helps all members of our community learn, grow, and thrive.
If there’s one thing I believe in wholeheartedly, it’s the transformative power of customer service. Why? Because — through more than 40 years serving in libraries across the country — I’ve seen it firsthand.

I’ve seen children discover stories that inspired them to explore their world through reading.

I’ve watched teenagers ask questions and broaden their worldview in forums that valued and respected their experiences.

I’ve followed older adults as they learned to navigate the digital domain, connecting with the world around them in ways they didn’t know were possible.

These experiences were made possible through librarians and other staff in school, university, and public libraries who made it their personal
mission to deliver the level of customer service that changes lives with every interaction.

And at Nashville Public Library (NPL), that’s what we strive for every day.

It’s apparent in our creativity — blossoming from the resilience we built during the pandemic to create services for free bike rides, passes to local museums, resources for budding entrepreneurs, and more.

And it’s fully displayed in our passion for public service.

Thanks to support from Mayor Cooper and the Metro Council, we’ve invested in a new team of outreach specialists, taking our programs and services even further into Nashville’s neighborhoods.

I can’t wait for you to meet them.

Great customer service doesn’t happen on its own. It takes passionate people, equipped with resources to meet their customers’ diverse needs. It takes a community that invests in its library through participation and giving.

But giving doesn’t have to be all about money. Everyone can contribute to NPL’s mission to deliver transformative experiences to our community.

• You can contribute directly to the initiatives you’re passionate about by volunteering with us.
• You can serve as a neighborhood ambassador, helping spread the word about all our library does.
• You can even do something as simple — but powerful — as encouraging someone you know to get their NPL library card.

It’s all giving, and it all reinforces one fundamental truth: when a great library and a great city commit to each other, magic happens.

Sincerely,

Terri M. Luke
Interim Director, Nashville Public Library
FROM THE PRESIDENT

The lintel above the doors to the earliest known library - that of Pharaoh Ramses II - bore an inscription. In English, it translates to “the house of healing for the soul”. Centuries later, this sentiment still rings true.

I cannot think of a more fitting description for our beloved Nashville Public Library. Over the past year, the Nashville Public Library Foundation has proudly raised funds that facilitated programming to support our own community’s “house of healing for the soul”. In November, we hosted our annual Literary Award Gala to honor Colson Whitehead and his contributions to literature. Spring was filled with fun events - our Next Chapter Society hosted String City with a live performance by Ketch Secor of Old Crow Medicine Show. We welcomed children and their families to our downtown branch for our first in-person Picnic at the Library since the pandemic began. In May, the Carnegie Society gathered for its annual book club to hear an incredible panel discussion of the book Sparks like Stars. To support NPL’s response to threats against intellectual freedom, NPLF created and sold t-shirts that promoted and supported the Freedom to Read campaign.

Perhaps most prominently, NPLF took the lead in advocating for city leaders to increase funding to ensure that our libraries are safe, welcoming, and enriching spaces designed to meet our community’s specific needs. Specifically, this led to all libraries being open on Fridays and increasing capacity to ensure that more youth have a safe and enriching gathering place when they are not in school.

NPL is concluding a strategic visioning process that will further identify its priorities to make the greatest impact in our rapidly evolving city. As that process comes to a close, the NPLF will align its efforts to fund these priorities. We look forward to the fruits of this collaboration and will share more with you soon.

None of what we have done would have been possible without the generous support of our community patrons. I am continually grateful for your support and the work of Nashville Public Library. Thank you for helping to fund an institution that has long nourished my own soul and the souls of so many in our community.

In Gratitude,

Shawn Bakker
President, Nashville Public Library Foundation
Minutes Read During Summer Reading Challenge

9.6 MILLION

98,050 NEW ITEMS ADDED TO THE COLLECTION

5,080,826 ITEMS BORROWED

1,549,947 Total Library Visits

Nashville Public Library
2021-2022

Our Library Helps Nashville Make Magic

BY THE NUMBERS
33,880 NEW LIBRARY CARDS

2,034,392 DIGITAL DOWNLOADS (books, music, and magazines)

13,965 CURBSIDE PICK-UPS

226,500 YouTube NPL Account VIEWS

208 WISHING CHAIR PROGRAMS

175,931 Reference Questions Answered

1,738 VOLUNTEERS

31,579 PROGRAM ATTENDANCE (VIRTUAL)

95,390 PROGRAM ATTENDANCE (IN-PERSON)

392 Programs

8,926 STUDIO NPL Participants

486 PUPPET TRUCK Performances

30,262 People Served

187 Locations Served

12,662 Service Hours
FINANCIALS

NPL FINANCIALS

CAPITAL BUDGET
The capital budget funds the library's physical footprint and uses bond proceeds to support construction, renovation and large library maintenance equipment.

- Library Maintenance and Upgrades: $10,862,235
- New Donelson Library Site/Planning: $3,082,662
- Richland Park Planning: $410,719
- Hadley Park Planning: $733,564
- Materials and Equipment Purchases: $7,696,460

TOTAL FY22 CAPITAL BUDGET: $22,785,640

OPERATING BUDGET
The operating budget is the annual amount approved by Metro Council to operate the Nashville Public Library System. This includes General Fund Appropriations (personnel, utilities, repairs and other costs associated with operating NPL facilities) as well as support from the Nashville Public Library Foundation and State and Federal Grants.

- Operating Budget: $34,660,300
- Additional Funding:
  - State and Federal Grants: $1,179,200
  - Nashville Public Library Foundation: $2,269,533

TOTAL FY22 NON-CAPITAL BUDGET: $38,109,033
As a department of Metro Nashville, Nashville Public Library receives the majority of its funding directly from the city. The Nashville Public Library Foundation was created in 1997 to enhance the library's programs, facilities, and collections beyond the city’s budget. We are pleased to share our joint fiscal story and showcase how a thriving partnership between local government funding and private philanthropy makes a difference for library patrons and the city of Nashville.

**NPLF FINANCIALS**

The Nashville Public Library Foundation is supported by generous community members dedicated to building a brighter future by empowering one of our city’s greatest resources - Nashville Public Library.

### REVENUE

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
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<tbody>
<tr>
<td>CONTRIBUTIONS AND SUPPORT</td>
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<tr>
<td>SPECIAL EVENTS net of expenses</td>
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<tr>
<td>EARNED INCOME</td>
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<td>INVESTMENT EARNINGS net of expenses</td>
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**TOTAL REVENUE**

$2,134,773

### EXPENSES

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<td>LIFELONG LEARNING</td>
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**TOTAL EXPENSES**

$3,849,178

**SURPLUS/DEFICIT**

($1,714,405)
Generosity is at the heart of what we do.

Nashville Public Library and the Nashville Public Library Foundation thank our donors for their support.

<table>
<thead>
<tr>
<th>DONORS</th>
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<tr>
<td>GIFTS OF $100,000+</td>
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<tr>
<td>Amazon Inc.</td>
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<td>Dollar General Literacy Foundation</td>
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<td>Institute of Museum and Library Services</td>
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<td>Big Events, Inc.</td>
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<td>Dan and Margaret Maddox Charitable Fund</td>
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<td>Richard J. Eskind, Jane and Richard Eskind and Family Foundation+</td>
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<td>Carol and Robert Frist, Carol K. and Robert A. Frist M.D. Fund++</td>
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<td>Stephanie and John Ingram, John R. Ingram Advised Fund+</td>
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<td>Network of the National Library of Medicine</td>
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<td>Jennifer and Eric Paisley, Rechter Family Fund*+</td>
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<td>Truist Foundation</td>
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<td>Laura Anne Turner</td>
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<td>UBS Financial Services, Inc.</td>
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<td>West End Home Foundation</td>
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<td>Jerry and Ernie Williams*</td>
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^ Deceased  
* Denotes membership in the Carnegie Society  
+ Through the Community Foundation of Middle Tennessee
GIFTS OF $10,000 to $24,999

Anonymous*
Bank of America Merrill Lynch
Barge Design Solutions
Cassidy and Dierks Bentley, RISER Foundation*
Ann and Frank Bumstead*
Caterpillar Financial Services Corporation
Anita Cochran*
Community Foundation of Middle Tennessee
Sondra and Doug Cruickshanks*
Anne Davis and Karl Dean, Anne Davis and Karl Dean Advised Fund**+
Deloitte
Anne and Robert Doolittle*
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ExpandED Schools, Inc.
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Elizabeth and David Fox*
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Junior League of Nashville
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Shirley and Stuart Speyer, Shirley and Stuart Speyer Family Fund*+
The Blakney Foundation
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Truist
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Advance Financial Foundation
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Jennifer and Billy Frist*
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Kelle Ewing*
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Betty and Conn McConnell
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Marian and Craig Ott, The
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and Colin Reed Advised Fund**
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Mandy and Stephen Young*
Nahed and Joel Zehr*
Pam Zimmerman*

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We are grateful to have shared this year with you. For all the ways you support Nashville Public Library

WE THANK YOU.