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FOR IMMEDIATE RELEASE
Tuesday, Aug. 15, 2023

NPL CONNECTS NASHVILLIANS WITH AFFORDABLE INTERNET ACCESS



L to R: Interim Library Director Terri Luke, NPL Digital Inclusion Manager Marian Christmon, and NPL Digital Literacy Specialists Cheryl Hadley and Danny Oliver pose with a WeGo public transit bus sporting an ACP ad (Photo courtesy of NPL – Eddie Patton)

Digital Navigators Now Serving Patrons at All 21 Library Locations

NASHVILLE, Tenn. – Davidson County residents now have a powerful option for reliable, affordable home internet as Nashville Public Library recently launched a new initiative to connect qualifying households with the Affordable Connectivity Program.

The Library has brought this federal initiative to Nashville, where an estimated 80,000 Nashville households currently do not have home internet access. In fact, none of the city's 35 districts has 100% of homes with access.

“Digital Navigators” are ready across NPL's 21 locations to help Nashvillians determine if they qualify for the ACP, guide them through the application process and select an internet service plan that's right for them.

“From job-searching to staying connected with family, internet access is essential in today's ever-changing world. We've always operated at the forefront of equalizing access, and this new initiative is something we're very proud to offer our city,” Interim Library Director Terri Luke said.

How it Works

Qualifying households receive a \$30 per month discount on internet services bills, plus a single \$100 discount on a new laptop, tablet or desktop computer. Depending on the plan selected, households can potentially get internet access at no cost.

The ACP is available for any household that falls within 200% of the Federal Poverty Level. Additionally, families automatically qualify if they receive any of the following:

- SNAP
- Medicaid
- Federal Public Housing Assistance
- Supplemental Security Income
- WIC
- Veterans Pension or Survivor Benefit
- Lifeline
- Pell Grant

To verify their eligibility, applicants must provide proof of household income, verification of identity, verification of address and proof of emancipated minor (if applicable).

To learn more about the ACP — and begin the application process — users should [visit the library's website](#) or [call their preferred NPL location](#).

About Nashville Public Library

With more than two million books, movies and music items to choose from, plus support to learn to read or read more at any age. Hundreds of thousands of visitors come to NPL to build their STEAM, ESL and digital skills; experience story time and puppetry; or visit the library's Civil Rights Room and Votes for Women space each year, bringing to life NPL's philosophy that books are only half the story at Nashville's library.