NASHVILLE PUBLIC LIBRARY Board of Trustees Meeting

February 18, 2025



Nashville Public Library Board of Trustees Agenda Bordeaux Branch 4000 Clarksville Pike Nashville, TN 37218 12:00 PM

- I. Call to Order / Roll Call
- II. Metro Ordinance required to be announced at all Board Meetings Chair, Joyce Searcy
 - a. "Pursuant to the provisions of § 2.68.030 of the Metropolitan Code of Laws, please take notice that decisions of the Nashville Public Library Board may be appealed to the Chancery Court of Davidson County for review under a common law writ of certiorari. Any appeal must be filed within sixty days after entry of a final decision by the Board. Any person or other entity considering an appeal should consult with an attorney to ensure that time and procedural requirements are met."
- III. Public Comments
 - a. "Pursuant to T. C. A. § 8-44-12, time is reserved at the beginning of Library Board meetings for which there is an actionable item on the agenda for public comment germane to items on the agenda. Up to five people will be allowed up to three minutes each to speak. Speakers must register within one half hour prior to the beginning of the meeting by signing their name on a physical sign-up sheet available at the entrance and identifying any agenda item on which they intend to comment.
- IV. Board Chair Comments, Joyce Searcy
- V. Approval of Minutes: December 10, 2024
- VI. Interim Library Director Report, Terri Luke
- VII. Foundation Report, Shawn Bakker
- VIII. New Business
 - a. Vote on Interim Director Terri Luke's Status
 - IX. Staff Reports
 - a. Bordeaux Branch Overview, Erin Piper

- b. Acknowledgement/ historical marker for Tom Tichenor, *Linda Harrison and Bret Wilson*
- c. SEIU Update, *Kyle Cook*
- X. Adjournment

Next Scheduled Board of Trustees Meeting March 18, 2025 Main Library 615 Church Street Nashville, TN 37219 12:00 PM

Nashville Public Library Board of Trustees Minutes December 10, 2024 Main Library 615 Church Street Nashville, TN 37219 12:00 PM

- Members Present:Joyce Searcy, Keith Simmons, Kate Ezell, Dr. Nadine de la Rosa, Katy Varney,
Charvis RandLibrary Staff:Terri Luke, Jena Schmid, Angela Fanta, Susan Drye, Andrea Fanta, Sherry Adams,
Kyle Barber, Cameron McCasland, Larry Jirik, Kyle Cook, Forrest Eagle, and
Maria WestOthers:Macy Amos and Tessa Ortiz-March, Metropolitan Attorneys at Metropolitan
- I. Call to Order / Roll Call
 - a. Ms. Searcy called the meeting to order at 12:10PM.
- II. Metro Ordinance required to be announced at all Board Meetings Chair, Joyce Searcy

Government of Nashville and Davidson County

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- IV. Board Chair Comments, Joyce Searcy

- a. Ms. Searcy stated, "I wanted to thank everyone that came out to the Begin Bright reception at Geodis Park, we had a good turnout for the board in which we got to meet donors and potential donors. The mayor will be committing one million dollars to Begin Bright as well."
- V. Approval of Minutes: October 15, 2024; Library Board Retreat, November 14, 2024
 - a. Ms. Katy Varney made a motion to approve the October 15th board meeting minutes. Ms. Kate Ezell seconded. The motion passed unanimously.
 - b. Ms. Kate Ezell made a motion to approve the November 14th board retreat minutes. Dr. Nadine de la Rosa seconded. The motion passed unanimously.
- VI. Interim Library Director Report, Terri Luke
 - a. Ms. Luke stated, "Larry Jirik has been overseeing NECAT since Lee Boulie resigned. He is doing incredible work and wanted to thank him. Cameron is also here. He is the NECAT manager. In your Board Report, Larry and Cameron submitted a proposal in September about changing the hours of NECAT. Changing the hours of NECAT will align NECAT with the hours that match other NPL locations. These new hours will start January 1st."
 - b. Mr. McCasland stated, "Thank you for giving us this opportunity and the Board for giving us the time today."
 - c. Ms. Luke stated, "Since Larry has come on board, they (Larry Jirik and Cameron McCasland) have come up with a one-year plan for more programming."
 - d. Ms. Varney asked, "What's the traffic like in the evenings at NECAT?"
 - e. Mr. McCasland answered, "It depends on the shows NECAT does. When we do live broadcasts with a live studio audience, we have around fifty people. A normal day to day, it's around two to six people that record their shows."
 - f. Ms. Searcy asked, "How many people do you have in the studio?"
 - g. Mr. McCasland answered, "There is always at least one studio technician and the people that come and take the NECAT classes. They also produce their shows as well. Between two to twelve."
 - Ms. Luke stated, "The second thing I wanted to update you on is the Continuous Improvement Plan. Over two hundred staff members took the survey and within the last two weeks the Managers participated in meaningful conversations on how to improve customer service in 2025. We had nine priority areas in the survey which is now down to three. These are Internal Communications, Staffing, and Identifying and Prioritizing NPL key programs and services."
 - Ms. Luke stated, "In listening to the Managers, one of the things that was important is to identify and prioritize our key programs and services, but we need to hear from the public first. We selected staffing and internal communications to move forward in 2025, and in 2025 we are already planning to send out a customer service survey."
 - j. Ms. Luke stated, "The Admin Team will review the suggested action items and then we will create a one-year plan which will then go out to the staff, which will go out later in the new year."
 - k. Dr, De La Rosa stated, "I would just say that I look forward to the continuous communication and how we redefine the terms that you just mentioned, and to still receive updates to see where we are, and you can pivot as you see fit and to create space for things that are not planned."
 - 1. Ms. Luke stated, "I sent an e-mail to staff to say how much I appreciated the number of people that participated but also their thoroughness. We said please just don't use one word and so not

only did they identify things that they wanted us to think about, but they also gave us action items too. We're in a good place to be able to put together this plan. Going forward identifying the action items and then as part of this process, we will review these items quarterly."

- m. Ms. Luke stated, "The Admin team have been talking and we are preparing for our operating budget for next year. We will identify and have been identifying what we will move forward to request in the mayor's operating budget. Some items are carried over from last year because of the flat budget year for Metro as a whole. We still don't know what the FY26 budget year is going to look like moving forward with the new administration at the national level starting in January. We must be thinking about that, but we're in a good place for getting Susan the information that she needs to complete all the budget paperwork."
- n. Ms. Luke stated, "Mayor O'Connell's latest Capital Spending Plan recommendation included \$3,460,000M for major maintenance and repair projects. Susan already sent back to the mayor's office what those projects will be because they wanted an itemized list. Many of the maintenance and repairs are here at Main. We received another 5,000,000M to complete the design development phase of the Hadley Park Branch. Susan is also working with the Green Hills library staff, Jena Schmid, and the Green Hills Manager. The Green Hills Branch will be our first major renovation that is part of the capital spending plan from last year."
- o. Ms., Luke stated, "In terms of 4% funds, I am thrilled to say that just yesterday we received notice that we did receive \$2,000,000M for the library collection in this 4% fund allocation. My hope is that by the end of fiscal year, we receive another 2 million."
- p. Ms. Luke stated, "The other thing I wanted to bring you up to date on is Main parking. In October, I was informed that the free shuttle service from Nissan stadium to the Main library for 74 employees would end on October 28th. This is due to the construction at Nissan Stadium. In working with Kristin from the mayor's office and Diana Alarcon from NDOT, the money allocated for the shuttle service from Nissan Stadium to Main allows us to be able to have these staff members park on the 5th floor or above in the parking garage at no cost to them. The shuttle money is covering for Main staff to be able to park in the garage until the end of this fiscal year on June 30th."
- q. Ms. Luke stated, "We're looking to combine the \$144,000 used for the shuttle service and the \$50,000 for main staff parking on the weekend. What we will do is create a parking plan for FY26 for all Main staff. The parking will not be free, but we will offer a tiered payment option based on the staff positions.
- r. Ms. Drye stated, "The only free option for staff is the Metro public bus system."
- s. Mr. Simmons asked, "So once this comes into plan the only option is for staff is to park in the garage?"
- t. Ms. Luke stated, "Yes, staff would have the option to park in the garage."
- u. Ms. Searcy asked, "How does this compare to the other departments in the city, what do they offer their employees?"
- v. Ms. Luke answered, "There is not any department downtown that offers free parking for employees."
- w. Ms. Ezell asked, "What is the impact of these additional people using the garage on library patrons?"
- x. Ms. Drye answered, "Staff would have to park on the fifth floor or above."
- y. Ms. Ezell, stated, "It would still have some impact on patron parking."
- z. Mr. Rand asked, "What about security, and how does that affect them?"

- aa. Ms. Drye answered, "The library garage is not owned by the library, security is in place hired by the Downtown Partnership."
- bb. Dr. De La Rosa asked, "Where does the thirty-five dollars come from?"
- cc. Ms. Drye answered, "That number is not set in stone. But with the classification and tiered systems it could be around there."
- dd. Ms. Ezell asked, "So we could be as low as thirty-five but could be higher?"
- ee. Ms. Drye answered, "It depends on if the money comes through from the shuttle service."
- ff. Ms. Luke stated, "The last thing I wanted to say was congratulations to Suzanne Robinson. She is the Library Manager at the Inglewood Branch. The Inglewood Neighborhood Association awarded Suzanne with their annual Paul Blankenship Award. This award is given to an individual each year who has made significant contributions to the Inglewood/east Nashville community."

VII. Foundation Report, Shawn Bakker

- a. Ms. Bakker stated, "We had our 20th Gala and so we put together a book. This book includes the twenty authors and the twenty different impacts that NPL has achieved over that time and particular programs that the Foundation funds. We (NPLF) were able to net over \$600,000 which means we met our goal. That is wonderful because that's unrestricted support that we're able to have for the library.
- b. Ms. Bakker stated, "Joyce also mentioned the Begin Bright Leadership Event, so I just wanted to also add my appreciation for all of you who were able to come out and be a part of that. It was wonderful to have you there. Since then, there's been several press releases that have gone out announcing the Dolly gift of four and a half million dollars. The second one announcing that we are at 85% to our initial goal. The second one includes a five-million-dollar gift from the Frist Foundation.
- c. Ms. Bakker stated, "NPLF is working towards a bigger endowment than thirteen million and we see a path. We are currently at 17.2 million and so it's been great big kudos to Katie Varney who's leading the fundraising effort. We also have a great team as well of people who are volunteers helping us called our Steering Committee."
- Ms. Bakker stated, "If you have your calendars out, please save the date for our "Picnic with the Library" which will be April 27th from 4pm-7pm. We have some exciting co-chairs this year: Haley and Barton Simmons, Libba and Niel Alden, Lillian Blackshear Peay and Clifton Peay."
- e. Ms. Bakker stated, "NPLF will have their Black Women in Leadership tour and over fifty people have signed up. Next week NPLF has their library 101 tour with thirty-six people signed up."

VIII. Staff Reports

- a. Anti-Bullying Policy, Jena Schmid
- b. Resolution 2024-05
 - i. Ms. Schmid stated, "the Mayor's office asked us as an educational facility serving youth if we had an anti-bullying policy in place and while we have it covered in our code of conduct which you can see on page 87, we did not have anything that really defined what bullying and harassment was, so we created this policy with advice from our legal

team. Included are the definitions of harassment and bullying so that we can provide further clarity. This policy is directed at people coming into the library who may harass other customers, volunteers, or staff. This is not directed at staff. If there are any incidents of staff bullying or harassing that is covered under our civil service rules. We wanted also wanted to make sure that the staff and volunteers were covered by this policy. This policy points back to our code of conduct and how we address bullying, and it is the responsibility of the Manager or person in charge to investigate situations as they arise and then to address it."

- ii. Ms. Ezell asked, "How often are there incidents that are considered bullying?"
- iii. Ms. Schmid answered, "We do not have statistics, but we do keep reports of violations. Staff do feel that there is a rise of harassment and bullying."
- iv. Ms. Varney asked, "How do we connect the punishment since it is not outlined?"
- v. Ms. Drye answered, "Our Patron Rules of Conduct are posted in every branch."
- vi. Mr. Simmons stated, "Pages 85 and 87 are saying the same thing twice."
- vii. Ms. Schmid stated, "I think it's just defining it better because right now our conduct code of conduct says intentionally engaging in harassing or threatening behavior towards patrons is not allowed."
- viii. Mr. Simmons asked, "So this is in the Code of Conduct?"
- ix. Ms. Schmid answered, "But the code of conduct does not define what harassment and bullying is, so this policy defines that."
- x. Ms. Searcy asked, "So how do we let employees know that this will be established?"
- xi. Ms. Luke answered, "Tomorrow I have an email ready to go out to staff to let them know."
- xii. Dr. De La Rosa asked, "I just wanted to confirm that you clarify the relationship between volunteers, patrons, and staff, but really the relationship is across the three and not staff to staff, is there any clarity on that?"
- xiii. Ms. Schmid answered, "From staff to staff is defined in the Metro Civil Service Rules."
- xiv. Dr. De La Rosa stated, "On page 87 it doesn't clarify that and in the first sentence which just says users, volunteers, and staff which you can assume staff is universal to all staff. It's just not clear it's not staff on staff."
- xv. Ms. Simmons stated, "I would take 17 out and instead refer to bullying, harassment, and retaliation as defined so there is no confusion."
- xvi. Ms. Schmid stated, "Because that is policy, we would have to bring that to the Board to be voted on."
- xvii. Mr. Simmons stated, "Because you have legal counsel working on this I will not oppose."
- xviii. Ms. Ortiz-Marsh stated, "I worked on the policy. I did not analyze it in conjunction with the Code of Conduct, so if the Board wishes, I can go back and make applicable changes to the Code of Conduct. Whatever the Board wants for clarity, I'm more than willing to support."
- xix. Mr. Simmons stated, "Would you look at it and make recommendations to what you want to do?"
- xx. Ms. Ezell asked, "Where will we find the revised version, will it be in the minutes?"
- xxi. Ms. Ortiz-Marsh answered, "The revised version I will have to put back together."
- xxii. Ms. Katy Varney motioned to approve the Anti-Bullying Policy. Ms. Kate Ezell seconded. The motion unanimously passed.

IX. New Business

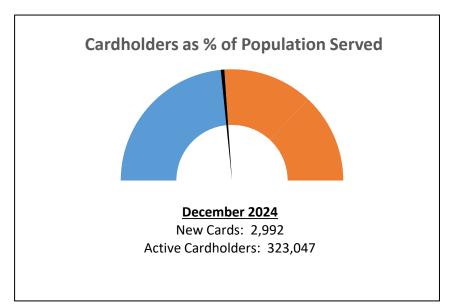
- a. Library Retreat Follow Up and Priorities
 - i. Ms. Searcy went over the SWOT analysis strengths from the Board Retreat.

- 1. Convening Events with music are healing, fun and reflective of our culture.
- 2. Programming One of a kind, award winning. "Library of the Year."
- 3. Foundation Seed funding for pilot programs.
- 4. Advocacy Led by the foundation to develop strong relationships with Metro government.
- 5. Reputation We have received much praise for innovation and large reach across the entire community.
- 6. Afterschool Programs Family and student centric.
- 7. Board Commitment to doing the right thing, focused on library mission.
- 8. Branch Managers Innovative leaders, focused on unique cultural aspects of the communities they serve.
- 9. Leadership Listening and engagement has transformed the culture.
- 10. Healthy city Nashville's growth energy is Nashville Public Library's growth engine.
- 11. Community Gala exemplified the strong sense of community reflected in libraries.
- 12. Relationships MNPS, daycare centers, government, funders, patrons, and community partners.
- ii. Ms. Searcy went over the key takeaways from the Board Retreat.
 - 1. Equitable Access The library is recognized as one of the few truly equitable public spaces where resources and programs are available to all, regardless of socioeconomic status.
 - 2. Community Trust The library enjoys strong public trust, positioning it as a vital institution for education, culture, and civic engagement.
 - 3. Staffing challenges Resource constraints and increasing demand highlight the need for more staff, better training, and stronger retention strategies.
 - 4. Facility Capacity As Nashville grows, several library branches are reaching capacity, limiting the ability to serve the community effectively.
 - 5. Digital Equity and Literacy The library can bridge the digital divide through expanded access to technology and programs that build digital skills.
- iii. Ms. Searcy went over the SWOT analysis weaknesses.
 - 1. Funding variability 4% funding for purchasing materials and major maintenance is certain but the amount distributed varies based on available funds.
 - 2. Trust Search process created the perception of uncertainty among some stakeholders.
 - 3. Deferred Maintenance Funding needed to stabilize/standardize facilities.
 - 4. Collections variable funding, shelves not full. E-books are much more expensive.
 - 5. Physical Infrastructure Older buildings require investment.
 - 6. Physical Security Physical safety concerns due to community trends (homelessness, guns).
 - 7. Cybersecurity Everyone is at risk, training and investments needed.
- iv. The Board Members filled out their top priorities for "Strengths" from the SWOT analysis and were given to Terri Luke.

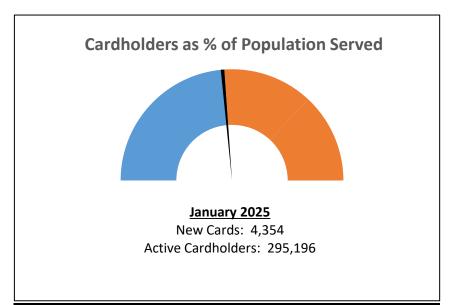
- v. Dr. De La Rosa stated, "I would like to have the conversation about what we directly have access to that poses the greatest threat, and there have been a few things we do not have access too. For example, we do not have access to what future funding looks like so we must prioritize that but there are greater threats such as the uncertainty of the Library Director role."
- vi. Dr. De La Rosa stated, "Is it customary to have an interim from six months to two years. Should we have questions of inquiries and research of what this looks like in any way, shape, or form?"
- vii. Mr. Rand agreed with Dr. De La Rosa.
- viii. Dr. De La Rosa stated, "This issue came up multiple times and I would like to inquire and push to ask some technical questions based on research."
- ix. Ms. Varney stated, "The one issue that came up as often is remove uncertainty around the Director role. The question is what is the appropriate way is to move forward to remove that uncertainty?"
- x. Ms. Ezell asked, "Is that what we need to research on? What are the appropriate steps?"
- xi. Dr De La Rosa answered, "What is the standard, what is customary, if the Board is to appoint a new Director?"
- xii. Ms. Amos stated, "I have read the minutes from the last Director search and spoke to Metro HR as well as the Library Board Chair. There is a way to move forward, and I can speak further on it once it's on an agenda."
- xiii. Ms. Searcy asked, "Can we get what's happening within Metro?"
- xiv. Ms. Amos answered, "Yes, I will talk to the Director and will share with the Board members before the next meeting."
- X. Adjournment
 - a. The meeting was adjourned at 1:40 PM

Next Scheduled Board of Trustees Meeting January 21, 2025 Main Library 615 Church Street Nashville, TN 37219 12:00 PM

Respectfully submitted by Maria West.



Cardholders	Dec-24	Dec-24 Year-to-Date	Active Patron Cards	Average Cards in Last 12 Months
New Registrations	2,992	2,992	323,047	311,331
Volunteer Services	Dec-24	Dec-23	Year-to-Date	% Change 2023-2024
Number of Volunteers	118	154	635	-23.38%
Volunteer Hours	729	947	4,306	-23.05%
Attendance for Room Use	Dec-24	Dec-23	% Change 2023-2024	
Community Use	4,601	5,260	-12.53%	
Library Use	21,819	7,474	191.93%	
Reference	Dec-24	Dec-23	% Change 2023-2024	
Answered	15,053	16,575	-9.18%	



Cardholders	Jan-25	Jan-25 Year-to-Date	Active Patron Cards	Average Cards in Last 12 Months
New Registrations	4,354	4,354	295,196	290,334
Volunteer Services	Jan-25	Jan-24	Year-to-Date	% Change 2024-2025
Number of Volunteers	91	168	726	-45.83%
Volunteer Hours	560	1,111	4,866	-49.62%
Attendance for Room Use	Jan-25	Jan-24	% Change 2024-2025	
Community Use	3,708	2,775	33.62%	
Library Use	20,198	10,867	85.87%	
Reference	Jan-25	Jan-24	% Change 2024-2025	
Answered	17,862	18,226	-2.00%	

Nashville Public Library

Wireless Data

			Month		
Wireless	Dec-24	Dec-24	Wireless	Dec-23	% Change
WITEIESS	Sessions	% of Total	%	Sessions	2023-2024
Bellevue	1,328	3.88%	69.2%	2,591	-48.75%
Bordeaux	2,976	8.69%	51.6%	670	344.18%
Donelson	1,152	3.37%	46.8%	346	232.95%
East	496	1.45%	52.8%	676	-26.63%
Edgehill	255	0.74%	49.3%	251	1.59%
Edmondson Pike	1,779	5.20%	54.4%	1,908	-6.76%
Goodlettsville	578	1.69%	50.7%	715	-19.16%
Green Hills	1,316	3.84%	61.2%	2,246	-41.41%
Hadley Park	281	0.82%	47.5%	1,636	-82.82%
Hermitage	1,437	4.20%	52.8%	2,052	-29.97%
Inglewood	510	1.49%	40.7%	502	1.59%
Looby	454	1.33%	28.0%	93	388.17%
Madison	1,010	2.95%	37.6%	1,082	-6.65%
Main	14,239	41.60%	65.8%	13,139	8.37%
North	214	0.63%	29.1%	358	-40.22%
Old Hickory	181	0.53%	64.2%	569	-68.19%
Pruitt	583	1.70%	46.1%	659	-11.53%
Richland Park	1,930	5.64%	45.0%	397	386.15%
Southeast	2,954	8.63%	69.1%	2,927	0.92%
Thompson Lane	253	0.74%	24.3%	222	13.96%
Watkins Park	304	0.89%	57.0%	181	67.96%
NPL Total	34,230		58.1%	33,220	3.04%

Database and Website Data

Public Computer Use			% Change
Public Computer Ose	Dec-24	Dec-23	2023-2024
Total Computer Use	21,523	17,095	25.90%
Total Wireless Use	34,267	26,755	28.08%
Website Visits			% Change
	Dec-24	Dec-23	2023-2024
Webserver	342,394	311,335	9.98%
Database Usage			% Change
	Dec-24	Dec-23	2023-2024

Nashville Public Library

Wireless Data

			Month		
Wireless	Jan-25	Jan-25	Wireless	Jan-24	% Change
WITEIESS	Sessions	% of Total	%	Sessions	2024-2025
Bellevue	627	5.60%	69.2%	526	19.20%
Bordeaux	442	3.95%	51.6%	787	-43.84%
Donelson	497	4.44%	46.8%	263	88.97%
East	130	1.16%	52.8%	1,117	-88.36%
Edgehill	88	0.79%	49.3%	79	11.39%
Edmondson Pike	631	5.63%	54.4%	817	-22.77%
Goodlettsville	210	1.87%	50.7%	381	-44.88%
Green Hills	497	4.44%	61.2%	931	-46.62%
Hadley Park	164	1.46%	47.5%	188	-12.77%
Hermitage	611	5.45%	52.8%	1,434	-57.39%
Inglewood	151	1.35%	40.7%	379	-60.16%
Looby	185	1.65%	28.0%	22	740.91%
Madison	361	3.22%	37.6%	721	-49.93%
Main	4,689	41.85%	65.8%	8,003	-41.41%
North	58	0.52%	29.1%	167	-65.27%
Old Hickory	56	0.50%	64.2%	80	-30.00%
Pruitt	249	2.22%	46.1%	1,591	-84.35%
Richland Park	412	3.68%	45.0%	428	-3.74%
Southeast	874	7.80%	69.1%	3,024	-71.10%
Thompson Lane	134	1.20%	24.3%	160	-16.25%
Watkins Park	138	1.23%	57.0%	106	30.19%
NPL Total	11,204		58.1%	21,204	-47.16%

Database and Website Data

Public Computer Use			% Change
rubile computer ose	Jan-25	Jan-24	2024-2025
Total Computer Use	21,194	19,564	8.33%
Total Wireless Use	11,221	32,180	-65.13%
Website Visits			% Change
	Jan-25	Jan-24	2024-2025
Webserver	425,004	406,382	4.58%
Database Usage			% Change
	Jan-25	Jan-24	2024-2025
Sessions	31,164	10,188	205.89%

Statistical Summary – February 18, 2025 Nashville Public Library



Dec-24 Visits	Dec-23 Visits	% Change 2023-2024	Dec-24 Circ / Visit	Dec-23 Circ / Visit	% Change 2023-2024
7,950	8,268	-3.85%	1.76	1.97	-10.40%
3,921	3,934	-0.33%	0.65	0.61	7.96%
6,840	5,765	18.65%	0.95	0.55	73.44%
12,699	10,569	20.15%	0.23	0.28	-17.56%
2,596	2,400	8.17%	0.39	0.35	11.32%
19,474	20,322	-4.17%	0.81	0.80	1.78%
4,308	4,778	-9.84%	1.44	1.35	6.33%
24,999	23,654	5.69%	0.73	0.87	-16.41%
1,681	1,443	16.49%	0.18	0.28	-34.86%
10,314	9,745	5.84%	1.07	1.29	-16.74%
13,278	14,013	-5.25%	0.36	0.36	-0.08%
3,083	1,587	94.27%	0.29	0.30	-4.62%
17,071	19,480	-12.37%	0.23	0.24	-3.51%
42,571	45,964	-7.38%	3.77	3.32	13.38%
7,308	4,505	62.22%	0.07	0.15	-53.81%
3,430	3,232	6.13%	0.51	0.52	-1.00%
7,331	8,413	-12.86%	0.01	0.02	-43.87%
7,338	7,545	-2.74%	0.96	0.94	2.72%
14,637	7,266	101.45%	0.34	0.74	-53.60%
6,946	9,706	-28.44%	0.33	0.24	36.90%
5,800	4,004	44.86%	0.05	0.04	30.59%
223,575	216,593	3.22%	1.21	1.24	-1.89%

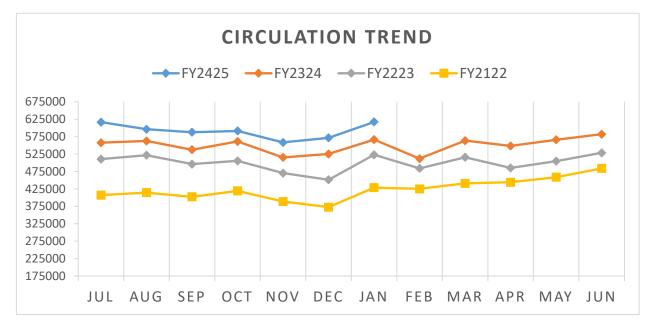
Visits	Jan-25 Visits	Jan-24 Visits	% Change 2024-2025	Jan-25 Circ / Visit	Jan-24 Circ / Visit	% Change 2024-2025
Bellevue	10,412	2,544	309.28%	1.69	7.51	-77.47%
Bordeaux	3,949	4,279	-7.71%	0.70	0.00	#DIV/0!
Donelson	7,633	5,790	31.83%	1.08	0.01	8496.54%
East	6,218	9,833	-36.76%	0.30	0.02	1597.71%
Edgehill	2,999	1,275	135.22%	0.41	0.13	205.85%
Edmondson Pike	25,659	19,860	29.20%	0.72	0.03	2429.44%
Goodlettsville	5,266	5,093	3.40%	1.55	0.14	995.25%
Green Hills	27,999	25,225	11.00%	0.78	0.02	3095.15%
Hadley Park	1,841	1,374	33.99%	0.24	2.78	-91.32%
Hermitage	10,636	9,853	7.95%	1.33	0.19	599.05%
Inglewood	16,183	12,901	25.44%	0.43	0.18	136.14%
Looby	3,705	2,257	64.16%	0.24	2.60	-90.80%
Madison	18,527	21,492	-13.80%	0.29	0.26	8.43%
Main	44,376	41,828	6.09%	0.49	0.14	246.93%
North	8,625	3,681	134.31%	0.07	1.45	-95.18%
Old Hickory	3,366	2,757	22.09%	0.65	2.97	-78.02%
Pruitt	5,556	6,072	-8.50%	0.03	0.61	-94.25%
Richland Park	8,461	7,695	9.95%	0.98	1.13	-13.18%
Southeast	17,721	6,413	176.33%	0.30	2.35	-87.20%
Thompson Lane	13,788	9,465	45.67%	0.18	18.72	-99.03%
Watkins Park	7,002	3,842	82.25%	0.03	7.41	-99.54%
NPL Total	249,922	203,529	22.79%	0.63	1.55	-59.49%

Nashville Public Library

Circulation Data

eMedia	Dec-24	Dec-23	YTD	% Change
envieura				2023-2024
eAudiobooks	136,774	94,017	812,886	45.48%
eVideo	11,039	6,187	66,896	78.42%
eBooks	127,378	105,818	759,198	20.37%
eMusic	17,232	1,588	69,399	985.14%
eMagazines	30,451	7,219	159,949	321.82%
Total	322,874	214,829	1,868,328	50.29%

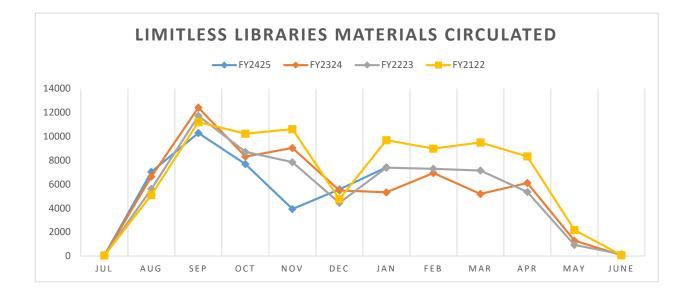
eMedia	Jan-25	Jan-24	YTD	% Change
envieula				2024-2025
eAudiobooks	146,665	117,039	959,551	25.31%
eVideo	12,766	6,941	79,662	83.92%
eBooks	138,904	117,039	898,102	18.68%
eMusic	15,700	1,574	85,099	897.46%
eMagazines	36,369	7,724	196,318	370.86%
Total	350,404	250,317	2,218,732	39.98%



	Month			l	Fiscal Year-to-Date		
Circulation	Dec-24	Dec-24	Dec-23	% Change	Dec-24	Dec-23	% Change
Circulation	Circulation	% of Total	Circulation	2023-2024	Year-to-Date	Year-to-Date	2023-2024
Bellevue	25,975	4.54%	28,633	-9.28%	179,259	191,469	-6.38%
Bordeaux	6,193	1.08%	5,774	7.26%	38,828	36,475	6.45%
Donelson	14,485	2.53%	7,233	100.26%	105,054	49,488	112.28%
East	5,918	1.04%	6,430	-7.96%	41,086	42,921	-4.28%
Edgehill	3,396	0.59%	3,147	7.91%	23,316	22,102	5.49%
Edmondson Pike	25,517	4.46%	26,852	-4.97%	176,377	178,855	-1.39%
Goodlettsville	12,150	2.13%	12,670	-4.10%	82,231	86,162	-4.56%
Green Hills	32,124	5.62%	35,905	-10.53%	219,095	235,321	-6.90%
Hadley Park	1,764	0.31%	1,894	-6.86%	12,158	12,812	-5.11%
Equal Access	126	0.02%	295	-57.29%	1,158	1,745	-33.65%
Hermitage	22,252	3.89%	24,127	-7.77%	150,803	157,807	-4.44%
Inglewood	9,384	1.64%	9,820	-4.44%	61,218	64,099	-4.49%
Looby	2,641	0.46%	2,282	15.73%	17,882	17,219	3.85%
Madison	10,526	1.84%	11,433	-7.93%	69,875	76,401	-8.54%
Main	35,055	6.13%	36,229	-3.24%	201,231	245,744	-18.11%
North	2,281	0.40%	2,485	-8.21%	16,058	16,409	-2.14%
Old Hickory	4,479	0.78%	4,459	0.45%	31,124	31,101	0.07%
Pruitt	1,197	0.21%	1,478	-19.01%	4,052	10,562	-61.63%
Richland Park	13,228	2.31%	12,415	6.55%	86,446	83,966	2.95%
Southeast	12,949	2.27%	13,376	-3.19%	89,503	89,998	-0.55%
Thompson Lane	5,968	1.04%	6,574	-9.22%	40,371	40,568	-0.49%
Watkins Park	1,139	0.20%	1,203	-5.32%	6,882	7,989	-13.86%
eMedia	322,874	56.48%	270,494	19.36%	1,868,328	1,560,039	19.76%
Talking Library	-	0.00%	-	#DIV/0!	3	52	-94.88%
NPL Total	571,621		525,208	8.84%	3,522,339	3,259,304	8.07%

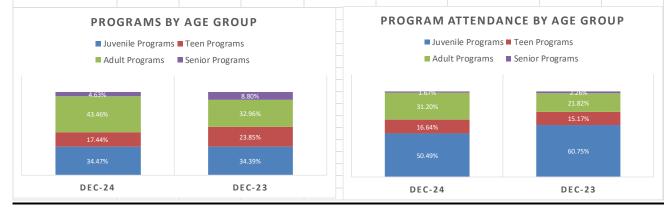
Month					Fiscal Year-to-Date		
Circulation	Jan-25	Jan-25	Jan-24	% Change	Jan-25	Jan-24	% Change
Circulation	Circulation	% of Total	Circulation	2024-2025	Year-to-Date	Year-to-Date	2024-2025
Bellevue	27,334	4.43%	22,084	23.77%	206,593	213,553	-3.26%
Bordeaux	15,852	2.57%	5,595	183.32%	54,680	42,070	29.97%
Donelson	15,430	2.50%	7,584	103.45%	120,484	57,072	111.11%
East	4,596	0.74%	6,835	-32.76%	45,682	49,756	-8.19%
Edgehill	3,577	0.58%	3,002	19.15%	26,893	25,104	7.13%
Edmondson Pike	27,375	4.43%	28,682	-4.56%	203,752	207,537	-1.82%
Goodlettsville	33,368	5.41%	13,151	153.73%	115,599	99,313	16.40%
Green Hills	12,421	2.01%	40,776	-69.54%	231,516	276,097	-16.15%
Hadley Park	1,891	0.31%	2,002	-5.54%	14,049	14,814	-5.17%
Equal Access	147	0.02%	299	-50.84%	1,305	2,044	-36.16%
Hermitage	22,585	3.66%	25,639	-11.91%	173,388	183,446	-5.48%
Inglewood	10,010	1.62%	10,321	-3.01%	71,228	74,420	-4.29%
Looby	2,614	0.42%	2,393	9.24%	20,496	19,612	4.51%
Madison	11,238	1.82%	12,119	-7.27%	81,113	88,520	-8.37%
Main	37,344	6.05%	42,985	-13.12%	238,575	288,729	-17.37%
North	2,398	0.39%	2,493	-3.81%	18,456	18,902	-2.36%
Old Hickory	5,004	0.81%	4,648	7.66%	36,128	35,749	1.06%
Pruitt	1,402	0.23%	1,412	-0.71%	5,454	11,974	-54.45%
Richland Park	12,876	2.09%	13,261	-2.90%	99,322	97,227	2.15%
Southeast	12,372	2.00%	13,541	-8.63%	101,875	103,539	-1.61%
Thompson Lane	5,850	0.95%	6,319	-7.42%	46,221	46,887	-1.42%
Watkins Park	1,266	0.21%	1,076	17.66%	8,148	9,065	-10.12%
eMedia	350,404	56.76%	300,317	16.68%	2,218,732	1,860,356	19.26%
Talking Library	-	0.00%	-	#DIV/0!	3	52	-94.88%
NPL Total	617,354		566,534	8.97%	4,139,693	3,825,838	8.20%

Statistical Summary – February 18, 2025 Nashville Public Library



December Programming Data

Programming			% Change	Programming			% Change
	Dec-24	Dec-23	2023-2024		Dec-24	Dec-23	2023-2024
Juvenile Programs	514	336	52.98%	In Person	1,211	769	57.48%
Teen Programs	260	233	11.59%	Outreach	193	186	3.76%
Adult Programs	648	322	101.24%	Virtual	87	22	295.45%
Senior Programs	69	86	-19.77%	Total Programs	1,491	977	52.61%
Total Programs	1,491	977	52.61%				
	Dec-24	Dec-23	Change	Programming			% Change
Juvenile Programs	16,697	13,121	27.25%		Dec-24	Dec-23	2023-2024
Teen Programs	5,504	3,276	68.01%	In Person	23,121	14,571	58.68%
Adult Programs	10,316	4,712	118.93%	Outreach	8,977	6,686	34.27%
	554	488	12.91%	Virtual	970	340	185.29%
Senior Programs	551	488	12.91%	VIICUUI	570	540	100.2070
Senior Programs Total Attendance	33,068		53.11%	Total Attendance	33,068		53.11%



Nashville Public Library

Ĭ				Locatio	n Totals						Prog	grams by	y Age Gr	oup		
Library Programming	Lib	rary	Outro	each	Virt	ual	Tot	als	Ju	vu	Те	en	Ad	ult	Ser	nior
	NO.	AUD.	NO.	AUD.	NO.	AUD.	No.	Aud.	NO.	AUD.	NO.	AUD.	NO.	AUD.	NO.	AUD.
ARCHIVES	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
BELLEVUE	65	1,299	2	725	3	4	70	2,028	15	990	35	864	16	169	4	5
BORDEAUX	58	683	2	31	0	0	60	714	14	111	25	449	16	124	5	30
BBTL (Bringing Bks to	0	0	14	837	48	122	62	959	8	786	0	0	54	173	0	0
BBTL (Adult Literacy)	4	28	0	0	0	0	4	28	0	0	0	0	4	28	0	0
DONELSON	38	834	4	97	0	0	42	931	22	719	9	95	11	117	0	0
EAST	31	1,067	7	493	0	0	38	1,560	15	708	22	848	1	4	0	0
EDGEHILL	32	322	5	582	0	0	37	904	29	776	3	24	5	104	0	0
EDMONDSON PIKE	46	1,224	24	121	1	30	71	1,375	26	1,129	16	34	29	212	0	0
GOODLETTSVILLE	42	611	4	96	1	5	47	712	21	457	8	98	15	135	3	22
GREEN HILLS	63	2,008	1	11	0	0	64	2,019	20	471	26	1,000	12	504	6	44
HADLEY PARK	20	58	11	131	0	0	31	189	15	85	0	0	9	45	7	59
HERMITAGE	50	1,147	2	49	4	30	56	1,226	14	366	4	30	38	830	0	0
INGLEWOOD	28	484	4	190	1	3	33	677	21	622	0	0	12	55	0	0
LOOBY	25	246	5	321	18	20	48	587	13	269	1	22	8	61	26	235
MADISON	46	642	5	257	0	0	51	899	17	478	15	233	19	188	0	0
MAIN - Adult Svcs	161	1,793	1	10	1	6	163	1,809	0	0	0	0	163	1,809	0	0
MAIN - Children Svcs	118	870	4	143	2	15	124	1,028	124	1,028	0	0	0	0	0	0
MAIN - Digital Inclusion	0	0	12	80	0	0	12	80	0	0	0	0	0	0	12	80
MAIN - LSDHH/Equal A	12	330	1	13	1	23	14	366	0	0	0	0	14	366	0	0
MAIN - Puppet Truck	0	0	25	2,307	0	0	25	2,307	25	2,307	0	0	0	0	0	0
MAIN - Special Coll.	7	254	1	60	0	0	8	314	0	0	0	0	8	314	0	0
MAIN - Studio NPL	140	554	22	407	0	0	162	961	0	0	0	0	162	961	0	0
MAIN - Teen Svcs	52	979	6	13	0	0	58	992	0	0	58	992	0	0	0	0
MAIN - Wishing Chair F	17	1425	10	1162	2	440	29	3027	26	2574	2	440	0	0	1	13
NORTH	12	80	2	72	0	0	14	152	7	68	0	0	7	84	0	0
OLD HICKORY	24	273	3	26	0	0	27	299	12	184	8	74	4	15	3	26
PRUITT	20	4730	3	275	5	272	28	5277	18	1475	0	0	10	3802	0	0
RICHLAND PARK	26	491	4	224	0	0	30	715	19	638	0	0	10	63	1	14
SOUTHEAST	60	491	8	244	0	0	68	735	30	386	27	270	11	79	0	0
THOMPSON LANE	12	144	1	0	0	0	13	144	3	70	0	0	10	74	0	0
WATKINS PARK	2	54	0	0	0	0	2	54	0	0	1	31	0	0	1	23
TOTALS	1,211	23,121	193	8,977	87	970	1,491	33,068	514	16,697	260	5,504	648	10,316	69	551

January Programming Data

Programming			% Change
	Jan-25	Jan-24	2024-2025
Juvenile Programs	430	405	6.17%
Teen Programs	424	303	39.93%
Adult Programs	521	417	24.94%
Senior Programs	41	122	-66.39%
Total Programs	1,416	1,247	13.55%
	Jan-25	Jan-24	Change
Juvenile Programs	14,275	14,387	-0.78%
Teen Programs	5,202	3,577	45.42%
Adult Programs	9,410	4,673	101.37%
Senior Programs	297	567	-47.62%
Total Attendance	29,184	23,204	25.77%

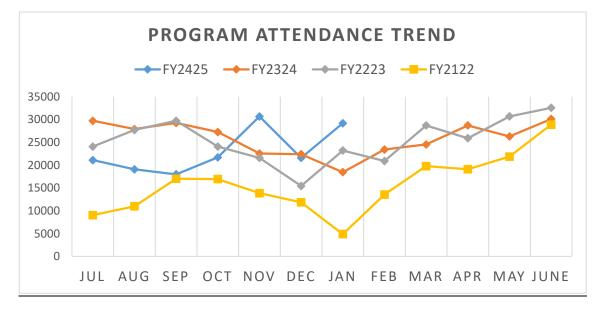
PROGRAMS BY AGE GROUP

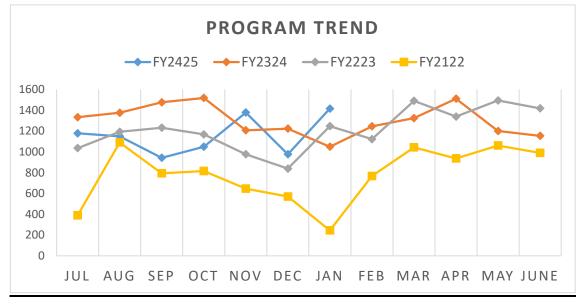
% Change Programming Jan-25 Jan-24 2024-2025 In Person 1,140 1,023 11.44% Outreach 191 203 -5.91% Virtual 85 21 304.76% 1,247 **Total Programs** 1,416 13.55%

Programming			% Change
	Jan-25	Jan-24	2024-2025
In Person	22,357	17,727	26.12%
Outreach	6,340	5,235	21.10%
Virtual	487	242	101.24%
Total Attendance	29,184	23,204	25.77%

Juvenile ProgramsTeen ProgramsAdult ProgramsSenior ProgramsAdult ProgramsSenior Programs290%9.78%36.79%33.44%29.94%24.30%30.37%32.48%JAN-25JAN-24

				Locatio	n Totals						Prog	grams by	rams by Age Group								
Library	Lib	rary	Outro	each	Virt	ual	Tot	tals	Jı	uv	Те	en	Ad	ult	Ser	nior					
Programming	NO.	AUD.	NO.	AUD.	NO.	AUD.	No.	Aud.	NO.	AUD.	NO.	AUD.	NO.	AUD.	NO.	AUD.					
ARCHIVES	1	9	0	AUD. 0	0	AUD .	1	Auu. 9	0	AUD. 0	0	0	1	9	0	0					
BELLEVUE	90	1.900	2	133	0	0	92	2.033	26	826	38	862	22	275	6	70					
BORDEAUX	48	370	2	54	0	0	50	424	13	81	26	318	8	275	3	16					
BBTL (Bringing Bks to	40	0	34	1,042	67	171	101	1.213	28	948	20	0	73	265	0	0					
BBTL (Adult Literacy)	2	18	0	1,042	0	0	2	1,213	20	0	0	0	2	18	0	0					
DONELSON	45	960	5	64	0	0	50	1.024	24	832	6	38	20	154	0	0					
EAST	18	417	5	525	0	0	23	942	8	629	15	313	0	0	0	0					
EDGEHILL	22	280	6	241	0	0	28	521	19	354	4	38	5	129	0	0					
EDMONDSON PIKE	64	1.175	1	39	0	0	65	1.214	27	953	14	47	24	214	0	0					
GOODLETTSVILLE	47	980	6	169	1	12	54	1,161	28	839	9	128	14	183	3	11					
GREEN HILLS	59	1.868	0	0	0	.2	59	1.868	20	650	25	1.076	11	120	3	22					
HADLEY PARK	18	55	12	138	0	0	30	193	15	107	0	0	7	22	8	64					
HERMITAGE	60	960	2	32	0	0	62	992	28	657	4	45	30	290	0	0					
INGLEWOOD	14	353	7	460	2	7	23	820	14	728	0	0	9	92	0	0					
LOOBY	23	200	3	168	0	0	26	368	17	329	0	0	6	27	3	12					
MADISON	60	744	6	152	0	0	66	896	24	607	18	164	21	122	3	3					
MAIN - Adult Svcs	182	1,452	2	51	1	4	185	1,507	0	0	0	0	185	1,507	0	0					
MAIN - Children Svcs	28	1,011	6	221	1	6	35	1,238	35	1,238	0	0	0	0	0	0					
MAIN - Digital Inclusior	0	0	6	47	0	0	6	47	0	0	0	0	0	0	6	47					
MAIN - LSDHH/Equal /	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0					
MAIN - Puppet Truck	0	0	21	1,616	0	0	21	1,616	18	1,284	1	58	2	274	0	0					
MAIN - Special Coll.	20	516	1	25	1	18	22	559	2	55	2	21	16	472	2	11					
MAIN - Studio NPL	126	628	16	254	0	0	142	882	0	0	142	882	0	0	0	0					
MAIN - Teen Svcs	62	768	5	7.5	0	0	67	775.5	0	0	67	775.5	0	0	0	0					
MAIN - Wishing Chair	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0					
NORTH	10	63	7	141	0	0	17	204	11	166	0	0	6	38	0	0					
OLD HICKORY	14	205	6	211	5	24	25	440	13	376	9	40	0	0	3	24					
PRUITT	30	5924	4	149	4	198	38	6271	18	1404	4	28	16	4839	0	0					
RICHLAND PARK	20	667	2	23	0	0	22	690	12	596	0	0	10	94	0	0					
SOUTHEAST	67	711	7	197	0	0	74	908	22	501	35	274	17	133	0	0					
THOMPSON LANE	5	46	16	124	3	47	24	217	5	46	3	47	16	124	0	0					
WATKINS PARK	5	77	1	56	0	0	6	133	3	69	2	47	0	0	1	17					
TOTALS	1,140	22,357	191	6,340	85	487	1,416	29,184	430	14,275	424	5,202	521	9,410	41	297					





Financial – February 18, 2025

Dec 2024 Spending (1/3/25)	ŀ	Appropriations	\$	Spent in Dec 2024	C	Current Open Orders		Invoices Paid, FY25 to date	nvoices & Open Orders, FY25 to date	Current Free Balance	% Committed
Metro-4% Funds	\$	4,497,555.67	\$	327,051.36	\$	99,531.16	\$	1,867,389.94	\$ 1,966,921.10	\$ 2,530,634.57	47.51%
Foundation	\$	710,234.25	\$	-	\$	71.52	\$	308.64	\$ 380.16	\$ 709,854.09	0.05%
Subscriptions	\$	197,800.00	\$	61,890.00	\$	-	\$	143,622.74	\$ 143,622.74	\$ 54,177.26	72.61%
Grants	\$	430,500.00	\$	471.84	\$	18,549.60	\$	471.84	\$ 19,021.44	\$ 411,478.56	4.42%
Particip Budget-Central Asia**	\$	15,000.00	\$	34.35	\$	-	\$	15,121.47	\$ 15,121.47	\$ (121.47)	100.81%
Particip Budget-Musical Inst.**	\$	144,900.00	\$	17,253.10	\$	19,660.28	\$	46,045.44	\$ 65,705.72	\$ 79,194.28	45.35%
	\$	5,995,989.92	\$	406,700.65	\$	137,812.56	\$	2,072,960.07	\$ 2,210,772.63	\$ 3,785,217.29	36.87%
**Participatory Budget funds ar	re m	nulti-year; the cu	mula	ative 'Spent' c	olur	mn includes F	Y24	spending			

Jan 2025 Spending (2/6/25)		Appropriations		Spentin Jan 2025	E	ncumbered		Spent		Committed	Current Free Balance		% Committed
					Open Orders		Invoices to date		Invoices & open orders to date				
Metro-4% Funds	S	4,497,555.67	S	142,733.92	\$	127,621.08	S	2,005,249.50	S	2,132,870.58	S	2,364,685.09	47.42%
Foundation	\$	710,234.25	S	60.36	\$	11.07	\$	369.09	\$	380.16	\$	709,854.09	0.05%
Subscriptions	S	197,800.00	S	53,637.77	\$	-	S	197,260.51	\$	197,260.51	S	539.49	99.73%
Grants	\$	430,500.00	S	386,130.39	\$	30,541.70	\$	386,602.23	\$	417, 143.93	\$	13,356.07	96.90%
Particip Budget-Central Asia**	\$	15,000.00	S	-	s	-	\$	15,121.47	\$	15,121.47	S	(121.47)	100.81%
Particip Budget-Musical Inst.**	s	144,900.00	s	22,281.93	s	-	s	68,327.37	s	68,327.37	s	76,572.63	47.15%
	\$	5,995,989.92	\$	604,844.37	\$	158,173.85	\$	2,672,930.17	\$	2,831,104.02	\$	3,164,885.90	47.22%
**Participatory Budget funds ar	e m	ulti-year; the cun	nula	ative 'Spent' co	lum	n includes FY	24 s	pending					

Personnel Summary/HR – February 18, 2025

2024 New Hires			
Name	Classification	Hire Date	Location
Kaniel Geeslin	Library Page	12/9/2024	Edmondson Pike
Jasmine May	Circulation Assistant	12/9/2024	Hermitage
Sol Ayala	Library Associate	12/23/2024	Childrens
Alexis Orozco	Library Associate	12/23/2024	Edmondson Pike(transfer from Parks)
Sidra Cutts-Byrne	Library Associate	12/23/2024	Lim Lib
2024 Promotions			
Name	Classification	Promotion Date	Location
Veronica Baker	Library Associate	12/23/2024	Donelson
2024 Resignations			
Name	Classification	Resignation Date	Location
Aleisa Moussa	Library Associate	12/2/2024	Southeast
Gabrielle Crain	Librarian 1	12/6/2024	Green Hills
Christine Irizarry	Library Associate	12/13/2024	Green Hills(retire)
Tiffany Greathouse	Program Mgr 2	12/27/2024	Equal Access

2025 New Hir	res						
Name		Classification		Hire Date	Location		
Lucille Wilson	1	Librarian 1		1/6/2025	East		
Lindsay Ball		Librarian 2		1/6/2025	Bordeaux		
Traci Webb		Library Associate	•	1/6/2025	Lim Lib (tra	insfer from	schools)
Ryan Grogan		Office Support Re	ep	1/20/2025	Equal Acce	ess	
Matthew Brad	у	Circulation Assist	tant	1/20/2025	Lim Lib		
Mathew Chan	dler	Bldg Maint Mecha	anic	1/20/2025	Maintenand	e	
2025 Promoti	ions						
Name		Classification		Promotion Date	Location		
Jillian Austin		Library Associate	,	1/20/2025	North		
Megan McAlis	ster	Library Associate)	1/20/2025	Green Hills		
2025 Resigna	ations						
Name		Classification		Resignation Date	Location		
Marianna Rolli	ins	Circulation Assist	tant	1/7/2025	Looby		
Alfreda Miguel	I	Program Coordina	ator	1/10/2025	Bordeaux		
Kyle Poteet		Circulation Assist	tant	1/11/2025	Donelson		
Rachel Pendra	agon	Program Mgr 2		1/31/2025	NAZA		

Personnel Summary/Vacancy – February 18, 2025

NPL	Vacancies as of 01,	/31/2025							
	Division / Bran 💌	Title	Grad 🔻	Name	FP -	FTE 💌	Date Vacant 🔻	Notes	•
1	DIRECTOR	ADMINISTRATIVE SPECIALIST	ST11	VACANT (ROSE, M)	F	1.00		On hold for salary savings	
2	ARCHIVES	ARCHIVIST		VACANT (FIETH, C)	F	1.00	11/27/24	Job Posted	
3		BLDG MAINT MECH	-	VACANT - NEW	F	1.00	7/1/22	Interviewing	
4	BORDX	CIRCULATION ASST	-	VACANT (PITTS, J)	F	1.00	11/12/24		
5	DONELS	CIRCULATION ASST		VACANT (AUSTIN, J)	F	1.00	1/20/25		
6	DONELS	CIRCULATION ASST	-	VACANT (BALL, J)	F	1.00	6/16/24		
7	DONELS	CIRCULATION ASST	ST05	VACANT (POTEET, K)	F	1.00	1/11/25		
8	ED PIKE	CIRCULATION ASST	ST05	VACANT (IBRAHIM, S)	F	1.00		On hold for salary savings	
9	ED PIKE	CIRCULATION ASST	ST05	VACANT (IBRAHIM, S)	Р	0.49	4/29/24		
10	EDGH	CIRCULATION ASST	ST05	VACANT (MILLER, K)	F	1.00	9/16/23		
11	GRN HILLS	CIRCULATION ASST	ST05	VACANT (MCALISTER, M)	F	1.00	1/20/25		
12	LOOBY	CIRCULATION ASST	ST05	VACANT (ROLLINS, M)	F	1.00	1/7/25		
13	THOMP	CIRCULATION ASST	ST05	VACANT (E MARTIN)	F	1.00	8/1/24	On hold for salary savings	
14	TALKING	INFO SYSTEMS MEDIA TECH 1	OR02	VACANT - NEW	Р	0.49	7/1/22		
15	GRN HILLS	LIBRARIAN 1	OR03	VACANT (CRAIN, G)	F	1.00	12/6/24		
16	GRN HILLS	LIBRARIAN 1	OR03	VACANT (HAMPTON, L)	F	1.00	11/25/24		
17	SE	LIBRARIAN 2	OR04	VACANT (MCFARLAND J)	F	1.00	7/8/24	On hold for salary savings	
18	EAST	LIBRARY ASSOC	OR01	VACANT (MITCHELL, W)	F	1.00	6/10/24		
19	ED PIKE	LIBRARY ASSOC	OR01	VACANT (BOURQUE, L)	F	1.00	7/5/24	On hold for salary savings	
20	HERM	LIBRARY ASSOC	_	VACANT (REYNOLDS, S)	F	1.00	7/5/24	On hold for salary savings	
21	REF	LIBRARY ASSOC	OR01	VACANT (NESMITH, N)	F	1.00	8/5/24	On hold for salary savings	
22	TALKING	LIBRARY ASSOC	OR01	VACANT (WAGNER, M)	F	1.00	8/9/24		
23	EDGH	LIBRARY MGR 1	OR05	VACANT (WALKER, A)	F	1.00	11/11/24	Candidate chosen, starting	in Fe
24	CHILD	LIBRARY PAGE	LP01	VACANT (WELSH, I)	Р	0.49	8/8/24		
25	DONELS	LIBRARY PAGE	LP01	VACANT (AUSTIN, J)	Р	0.49	11/25/24		
26	GOOD	LIBRARY PAGE	LP01	VACANT (OLEAS, F)	Р	0.49	8/12/23		
27	BRNCH ADMIN	LIBRARY SVCS ASSIST DIRECTOR	OR11	VACANT (LUKE, T-interim director CS leave)	F	1.00	7/22/22		
28	TECH SVCS	LIBRARY SVCS ASSIST DIRECTOR	OR11	VACANT (BOULIE, P)	F	1.00	8/7/24		
29	BORDX	PROGRAM COORDINATOR	ST09	VACANT (MIGUEL, A)	F	1.00	1/10/25		
30	HR IMP	PROGRAM MGR 2	OR05	VACANT (GREATHOUSE, T)	F	1.00	12/27/24		
31	HR IMP	PROGRAM MGR 2	OR06	VACANT (MOYNIHAN, C)	F	1.00	9/2/24		
32	NAZA	PROGRAM MGR 2	OR05	VACANT (PENDRAGON, R)	F	1.00	1/31/25		
33	ADMIN SVCS	PROGRAM SPEC 2	OR01	VACANT (GHOSH KUNDU, S)	F	1.00	9/6/24		
34	RICH PK	PROGRAM SPEC 2	OR01	VACANT (ROBERTS, Z)	F	1.00	12/23/24		
35	MARCOMM	PUBLIC INFORMATION REP	ST10	VACANT (BROWN, E)	F	1.00	9/13/24		
36	SECURITY	SECURITY GUARD	ST06	VACANT (HAWKINS, J)	F	1.00	8/29/24	Interviewing	
37	SECURITY	SECURITY GUARD	ST06	VACANT (HOLT, D)	F	1.00	8/5/25	Interviewing	
38	SECURITY	SECURITY GUARD	ST06	VACANT (MOLOKWU, C)	F	1.00	8/9/24	Interviewing	
39	ED & LIT - Adult Lit	LIBRARY ASSOC	OR01	VACANT (TAYLOR, C) (Adult Lit)	F	1.00	11/28/24	Grant funded	
40		LIBRARY ASSOC		VACANT (Limitless Libraries)	F	1.00	7/1/24	Grant funded	
41	ED & LIT - LL	LIBRARY ASSOC		VACANT NEW - Bookmobile Outreach Special	F	1.00	7/1/24	Grant funded	
42		PROGRAM SPEC 2		VACANT (ALBEE, S) (BBTL Curriculum Coord)	F	1.00	11/1/24	Grant funded	
43	WISH CHAIR	LIB PERFORMING ARTIST	-	VACANT (Waltman, B)	Р	0.25		Grant funded	

ADMINISTRATIVE SERVICES

Safety & Security:

Security coverage was provided for several special events during the month of November.

- 1. Now and then program held on December 11 in the auditorium by the Special Collections Staff.
- 2. Metro ITS Christmas Party.
- 3. Narcan training classes were conducted in December and will continue this Program on a regular basis in 2025.

Brandon Conducted 6 annual safety and security training classes for staff. He has only a few more branch locations and the annual safety training classes will be. Completed for the 24/25 year.

We have completed our new updated Security and Safety handbook, and Brandon is providing copies to each branch location when they have completed their training.

Brandon added blueprints of each library with emergency egress pathways marked for each location. We plan to also add the blueprints to SharePoint so they are available for staff to review.

Annual safety and security training classes will be schedule in February 2025 for each division at Main.

Brandon attended the CPR/AED Instructors course in December and is now certified to teach library staff. We plan to purchase the necessary equipment in 2025, this will reduce the cost of paying a vendor over \$100.00 dollars per person to be certified. An increase the number of employees that be CPR/AED certified.

Brandon and I will attend the OSHA 30-hour general industry training class schedule 4 days in January.

Total number of incident reports for the month of **December (80)** and related categories per incident report up from 48 incident reports in November:

Below is the number of incident Reports per Branch and then breakdown of each Branch:

NOTE: Each report could have one or more conduct violations, a safety or security concern, and an injury or accident associated with the report which could or could not result in a suspension.

Number of	Number of Incident Reports per Branch										
Bellevue Branch	1	Inglewood Branch	3								
Bordeaux Branch	1	Madison Branch	6								
East Branch	3	Main Library	43								
Goodlettsville Branch	2	Pruitt Branch	1								

Green Hills Branch	11	Richland Park Branch	1
Hadley Park Branch	3	Southeast Branch	2
Hermitage Branch	2	Watkins Park Branch	1
		Total	80

Bellevue Branch	1	Inglewood Branch	3
Conduct or Rule Violation	2	Conduct or Rule Violation	6
Suspensions	1	Safety or Security Incident	1
Bordeaux Branch	1	Suspensions	3
Conduct or Rule Violation	2	Madison Branch	6
Suspensions	1	Conduct or Rule Violation	16
East Branch	3	Suspensions	6
Conduct or Rule Violation	5	Main Library	43
Safety or Security Incident	1	Conduct or Rule Violation	92
Suspensions	2	Injury or Accident	10
Goodlettsville Branch	2	Safety or Security Incident	2
Conduct or Rule Violation	2	Suspensions	38
Safety or Security Incident	1	Pruitt Branch	1
Suspensions	1	Conduct or Rule Violation	3
Green Hills Branch	11	Suspensions	1
Conduct or Rule Violation	19	Richland Park Branch	1
Injury or Accident	1	Conduct or Rule Violation	3
Safety or Security Incident	3	Suspensions	1
Suspensions	13	Southeast Branch	2
Hadley Park Branch	3	Conduct or Rule Violation	3

Conduct or Rule Violation	6	Safety or Security Incident	1
Safety or Security Incident	2	Suspensions	2
Suspensions	3	Watkins Park Branch	1
Hermitage Branch	2	Conduct or Rule Violation	2
Conduct or Rule Violation	4	Suspensions	1
Safety or Security Incident	1		
Suspensions	1		

Number of Injury or Accident and Safety or Security Incidents				
911 for assistance	2	2 Arrest		
Ambulance	3	Non-Emergency		
Medical	3	Patron Property Theft		
Non-Emergency	3	Police called		
Alarm	2	Police Report Filed		

	Number of Conduct or Rule Violations					
#1		#9	1	#17	34	
#2		#10	4	#18		
#3	7	#11		#19	13	
#4	4	#12	3	#20	2	
#5	15	#13		#21	5	
#6	6	#14	23	#22	5	
#7		#15	9	#23	1	
#8	29	#16	4			

Suspensions	74
5 days	1
7 days	4
30 days	22
60 days	1
90 days	12
120 days	2
180 days	5
365 days	27

Delivery:

Main:

- We received 281 incoming UPS packages and sent 59 packages UPS GROUND.
- There were 142 overnight packages received from FedEx, DHL, etc.
- We received 62 inserts of mail from the United States Post Office, and we sent 59 inserts of mail to Metro Mail for postage.
- There were 50 special deliveries from Ricoh, Supply Room, Firefly, Amazon, etc.

Branches:

• We moved: 4,588 hold bins (146,816 items)

4,133 non-hold bins (132,256 items)

1,515 Circulation/Main bins (48,480 items).

Total of 10,236 bins moved.

Total item count of 327,552.

An average of 512 bins and **16,378** items moved per day.

0 skids were sent to Pratt Industries for book recycling.

0 skids were sent to BWB.

Daily Complete Percentage:

Holds 20 of 20 days for 100% in September.

Facilities Maintenance:

Tamis work order report shows 475 work requests, 322 completed, 153 still active with an 68% completion rate for the month of December.

December 1st - December 31st 2024						
Craft	Month	Total # Work Orders	# Completed	# Active	Completion %	
None Entered	December 2024	123	0	123	0%	
Administration	December 2024	5	2	3	12%	
Branch Custodial Services	December 2024	86	85	1	100%	
Canceled	December 2024	3	3	0	100%	
Grounds	December 2024	6	6	0	0%	
Main Custodial Services	December 2024	1	0	1	100%	
Maintenance	December 2024	251	226	25	94%	
		Quantity 475	Completed 322	Active 153	Completion % 68%	

December Maintenance monthly report 2024:

226 work orders got completed with 3 employees.

Mike Binkley 88 work orders Joe Klima 25 work orders Nathan Chandler 105 work orders

Grounds Projects: December 2024

- 1. Irrigation repairs at HM and MA
- 2. Clean carpet at Ing, WP
- 3. Winterized irrigation at HM MA
- 4. Filled various holes in grounds at branches.
- 5. Pressure wash GO parking lot

Interior Design / Special Projects:

Jennifer Fournier - Interior Designer / Special Projects Coordinator

Main

Equal Access - new furniture installed

Civil Rights - countertop installed

3rd floor – floor transition repair- halfway completed

Maintenance office - new furniture installed

Green Hills - Renovation RFQ for Architect out for review from CPS

BRANCH SERVICES

December 2024

As we enter a new calendar year and with Donelson now designated as a regional branch library, the branch clusters have been realigned. New clusters have been established with the following objectives:

- 1. Whenever feasible, form clusters of branches that serve overlapping communities based on their proximity.
- 2. To promote equity in staffing levels, wherever possible, pair two smaller neighborhood branches with either one regional branch or one medium-sized community branch with one regional branch.

This report has been organized to outline the new cluster alignment.

Bellevue Cluster Highlights

- **Bellevue Branch** is preparing for their 10-year anniversary celebration on January 29. Stop by the branch anytime during open hours today to take part in birthday-themed fun as we celebrate our beautiful branch, and our patrons, with free activities and crafts, snacks, a slideshow, and a birthday card to sign.
- **Richland Park's** November book sale was a resounding success, generating over \$700 in just two hours.

Bordeaux Cluster Highlights

- The Bordeaux Branch will implement minor upgrades to enhance user experience, including resurfacing and relocating monument signage for better curb appeal, updating public signage, rearranging furniture for quieter study areas, upgrading the family restroom with an adult-size changing table, and adding baby changing stations in all restrooms.
- **Hadley Park Branch** has begun providing monthly STEAM Station kits for children, parents, and caregivers. In addition to the Color and Craft Stations, a variety of Science, Technology, Engineering, Art, and Math activities are available for young visitors at the branch.
- Looby Branch collaborated with the Looby Community Center fort the Spelling Bee competition, bringing together various community centers. Each participant was presented with a book and the winner selected five (5) books from Looby's "Book Sale Reserve Collection."

Donelson Cluster Highlights

- **Donelson Branch** is making ongoing adjustments to its collections and spaces based on observations of patron interactions within the new facility. This includes the introduction of a Puzzle Exchange, which was requested by our patrons.
- Old Hickory Branch received new lighting in the basement and new, accessibly safer front doors.
- Watkins Park Branch continued its partnership with The Bethlehem Center's Senior Club by organizing a screening of the film "Last Holiday," accompanied by refreshments.

Edmondson Pike Cluster Highlights

• Edmondson Pike Branch welcomed Ashley Walker-Tyler in the role of manager amidst the mini renovation. Although it took some time to reorganize after reopening, the staff dedicated considerable effort to restoring all collections to their proper locations following the work.

• **Thompson Lane Branch** hosted an Autumn Tea Party, featuring tea, prepackaged snacks, and a book fair.

Green Hills Cluster Highlights

- **Green Hills** is gearing up for a significant renovation scheduled to begin in the upcoming year. Staff have contributed their insights on objectives for the project which include optimizing space utilization to create larger areas for meeting rooms, story times, teen spaces, children's collections, and workspaces for staff. Updates on the project timeline will be shared in the upcoming months.
- **Edgehill Branch** partnered with Nashville Soccer Club to distribute gift cards and turkeys to the Edgehill Community for Thanksgiving.
- North Branch Library reports that free public printing with a Nashville Public Library card is a vital service for patrons, especially university students preparing for winter break and online learners printing assignments. The North Branch Library consistently sees high demand for services like job searching, resume building, computer assistance, and technical support, including printing and activating new phones.

Hermitage Cluster Highlights

- Hermitage Branch planting occurred in the coneflower bed of the adopted parking lot island by local customer Nicholas, Beautification Commissioner Lee Purnell, and Councilmember Jordan Huffman, as part of Huffman's Nashville Wildflower Project, utilizing endangered indigenous coneflower seeds. Additionally, the Friends funded a landscaping refresh (weeding, trimming, mulching) in late November, and Purnell replaced several bushes and plants lost to previous winters' harsh conditions.
- **The Goodlettsville Branch** is preparing for a floor renovation project, which will result in the temporary closure of the branch for several weeks. The flooring was damaged due to leaks from windows, all of which have now been addressed. During this project, we also aim to enhance the functionality of certain areas within the branch.

Madison Cluster Highlights

- **Madison Branch** participated in the Madison Art Crawl, organized by the Madison-Rivergate Area Chamber of Commerce. A total of 143 visitors attended to view artwork displayed by students from multiple local schools in the meeting room.
- **East Branch** will be closed for a few weeks in January while the branch windows are replaced. The existing windows have experienced draft and leak issues over the years, resulting in various issues within the building.
- **Inglewood Branch** Manager Suzanne Robinson prepared and submitted a Neighborhood Grant request to the Inglewood Neighborhood Association for \$1,000 to support programs, replace worn toys, and acquire headphones for public use.

Southeast Cluster Highlights

• The Southeast Branch has faced challenges recently due to ongoing construction at the old mall site, leading to multiple disruptions in internet and cable TV services. IT has implemented temporary solutions, including routing the internet through the Community Center network. While this restored internet access, users are still experiencing issues with some services.

- **Pruitt Branch** collaborated with Bridge Ministry to distribute hot meals three times in November, providing 4,400 food bags and a special 36-pound box for Thanksgiving. The community expressed deep gratitude for the holiday gift.
- **Traveling Children's Librarians** welcomed new team member Erica Bullock. After training through the end of the year and establishing community connections, she will start providing outreach, programs, and branch support in January.

January 2025

- December was full of engaging school break and holiday events. Many branches celebrated with special story times, tree lighting events, and outreach to neighborhood senior living centers.
- Repairs continue at Bellevue following last year's water damage. Staff work areas will receive new flooring in February.
- Bellevue hosted Narcan training for staff across multiple branches. Additional sessions will be scheduled throughout the year at other locations to ensure more staff can participate.
- Edmondson Pike's Noon Year's Eve Party was a huge hit, drawing over 400 attendees for treats, activities, and a festive countdown to noon
- Green Hills and Madison Branches introduced their new vinyl collections in December which has been highly popular.
- East and Pruitt Branches have been without an elevator the past couple months while waiting on repairs. The library staff are going above and beyond assisting patrons using walkers and wheelchairs with alternative accommodations, including meeting room computers and direct staff support.
- Madison's Bowling for Books outreach event at Eastside Bowl was a fantastic fundraising effort for the children's mural and programming.
- NPL is hosting a food drive in partnership with Second Harvest. Staff members have worked diligently to coordinate with managers across branches. The initiative will run from January 15 to February 15 and was recently featured in the system-wide newsletter.

COLLECTIONS & TECHNOLOGY

December 2024

Materials Management

- The Department received the following compliment from Ed Salamon, a leading American entertainment industry executive and <u>radio broadcaster</u>. I am a life-long record collector and my career was programming radio stations. I just reviewed your new vinyl record library and had to let you know what outstanding choices your curator made. It is a very difficult feat to compile such a library and whoever did that for you did it incredibly well." Noel and the Materials Management Committee worked diligently to get the right mix for this collection, so it is quite gratifying to hear words of praise from a leading industry professional.
- Noel attended the Branch Managers meeting to provide information for the new vinyl collection lending procedures and the new Tennessean delivery process that will start in January.
- Noel had a meeting at NECAT to discuss the collection scope of the proposed film production collection that will be housed at NECAT.
- Beth posted 2 collection spotlights: *Holiday Romances* and *Best of 2024 Anthologies*.
- Ben posted 2 collection spotlights: NBA Season, Comfort Foods and 2 blogposts: One for Your Watchlist: Scrooge, 2024 Backlist.
- Ben, Beth and Joanna recommended titles to look forward to in early 2025 for Ms. Cheap and highlighted the newest additions to the Book Club in a Bag collection.
- Joanna met with Playaway staff to shared website usability feedback.
- Collection Development Librarians responded to a total of <u>687</u> material requests in PIKA and LibAnswers from staff and library customers.
- Amanda gave a presentation at TennShare on "Best Practices for Firefly and Scanning", and she posted two blog posts: *Best of Nonfic 2024, Best of Romance/Fiction 2024.*

Meetings/Webinars Attended:

- Internal: Procurement RFP meetings, Main Leadership meeting, CIP meeting, Branch Manager's meeting, Andrea Fanta meetings (2), Collection Development meeting, NECAT meeting.
- External: Penguin Random House Winter Book and Author Festival: Be Well, Fandom Must Reads in 2025! Powerful Listening Experiences; Tennshare.

December New Circulation					
User category	# of Unique Users	Items checked out			
Digital	51,540	322,874			
Physical	19,109	115,204*			
Totals =	70,649	438,078			
	December New Acqui	isitions			
Format	Copi	ies added			
Digital	4,668				
Physical	3,235				
Totals =	7,903				

Materials Management Statistical Report December, 2024

*Physical checkout statistics do not include renewals as this report is used by Material Services to determine the demand for content,

Fund Source:	FY25 Funds	Free Balance	Total Amt Spent	% Spent	Spent in Dec
Metro-4% Funds*	\$4,497,555.67	\$2,360,915.22	\$2,037,109.29	47.51%	\$327,051.36
Foundation	\$710,234.25	\$709,854.09	\$380.64	0.05%	-
Subscriptions	\$197,800.00	\$54,177.26	\$143,622.74	72.61%	\$61.890.00
State & Federal Grants	\$430,500.00	\$411,478.56	\$19,021.44	4.42%	\$471.84
Part. Budget Central Asia	\$15,000.00	\$(121.47)	\$15,121.47	100.81%	\$34.35
Part. Budget Musical				45.35%	
Instrum.*	\$144,900.00	\$79,194.28	\$65,705.72		\$17,253.10
Totals	\$5,995,989.92	\$3,615,497.94	\$2,380,491.98	39.70%	\$406,700.65

*Funds for lessons and programming tracked elsewhere.

Shared Systems

- Lane met with Arianna and Keith from Finance to install the hardware needed for NPL to use SnapPay for credit card transactions, but most stations lacked multiple data ports, so Larry Jirik will have to convert phone ports to data before the equipment can be installed. Finance did not mention requirements in advance and is apparently having this issue with most departments.
- Jones worked with cataloging to ensure the expanded art lending collection launch went well as far as items showing up and being holdable in the catalog.
- Ellis updated the art lending library webpage.
- Ellis and Cook solicited staff input and updated the Services mega menu offerings, which are much improved.
- Ellis and Cook used this same method to update the Locations web page, allowing patrons to search for amenities by branch and showing hours of operation on the initial page, requiring fewer clicks. The giant map is now behind an optional tab instead of being the first thing that loads. This should help on the mobile view.
- Staub and Wingate troubleshot an issue with Gale databases loading slowly for schools.
- Wingate took Narcan training at Bellevue Branch on the 3rd.
- Lane finalized the Limitless Bookmobile procedure as far as systems use and materials processing with Syreeta and Adam. Team will work with Kyle Y. to develop SQL queries for various reporting needs.
- Lane, Wingate and (mostly) Staub worked on recreating a week's worth of circulation data lost by TLC/OCI when the table met some limit and the system just quit recording transactions. We used data from the transitem table as well as finding items checked in after the lost dates that did not have an initial check OUT. This was a lot of work. Because of this error, school circulation reports were very late for November.
- Jones unsuppressed the new LP collection on a Sunday so that it could go live on the following Monday.

- Ellis and Cook met with NECAT staff about the equipment rental piece of their website.
- Lane met with Fanta, Barber and Schmidt about building relationships with universities, vis a vis giving students automagical accounts. Lane is against this program unless someone is assigned to be the coordinator of the entire thing, but she did write up a draft of a template listing steps and information that would need to be gathered should this program begin anyway. Jena suggested creating a team of branch managers to coordinate the project. Lane does not believe current university relationships (Belmont) have shown ROI based on usage stats.
- Ellis worked with LSDHH to rewrite content on their website.
- Wingate and Staub visited the new librarian at HG Hill Middle School on the 9th.
- Staub improved CircLL for Limitless circ staff. It now calculates dates using the closed table in CX, which means items will not be due during breaks.
- Staub worked with Jennifer Lee at MNPS Data Warehouse to create processes to automatically send and store MNPS circulation data.
- Cook scheduled Bedework training and reminded staff to begin adding events to the calendar for the Spring Quarter.
- Jones, Ellis, Cook worked with Ben at Talking Library about storing and serving up Talking Library files from our Assets server. Ben also using a GitHub process built by Shared Systems. Talking Library using xml feeds set up and tested by our team.
- Multiple team members completed mandatory Cybersecurity training.
- Lane and Staub completed PCI Compliance training.
- December was a slow month as most Shared Systems staffers took vacation during the holiday.
 - As always, the team has been working to promote daily library operations by:
 - Working with front line staff to ensure access to systems.
 - Running a help desk for MNPS librarians
 - Providing NPL staff with reports and statistics.
 - Regular retrieval, edits and sideloads of new digital marc records into catalog to provide access to new acquisitions and remove metered-access items whose licenses have expired.
 - Keeping the events calendar up to date with the latest online happenings.
 - Improving system(s) usability with development, testing and planning features.
 - Patron and item data cleanup and quality assurance.

Technology

•

IT – Infrastructure Technology

- > Industry Weapon (Firesign) Replacement
 - Testing Carousel for Dalton/Anode replacement Ongoing
 - Replace Digital Display and Install player at branches Ongoing

> BookMobile

- Install Verizon Wireless / Configure Router
- Prepare equipment for Bookmobile Workroom (Old Donelson)
- Order equipment

> Computer Moves

Main LSDHOH

> Server Upgrades

- Upgrade DeepFreeze Server
- Upgrade/Repair Archives Storage server and restore 15tb Data

Southeast Library – Fiber Cut

• AT&T New Fiber Install – Scheduled Completion 1/17/25.

> INK

Completed

- Designed new HR test/template site
- Simplified current site by removing unused/unnecessary data
- Chromebook lending database cleaned and updated
- Restructured workflow within the Office Supply Ordering System to correct a time-out issue

Current

- Training on ShareGate Updates
- Creating feedback mechanism for INK
- Continuing deep dive cleaning, reorganization and new INK site creation with admin assistants

Production Services

Live events

Production services provided AV support for 33 requests around the Nashville Public Library system. Breakdown:

- 14 Main Branch events with AV support
- 5 Satellite & Branch events
- 2 Maintenance & Inventory visits (SE, CRC)
- 5 Filming sessions (Edu & Lit Department videos, NPLMB at Necat)
- 6 Podcast Studio sessions (3 Just Listen, 1 Spark, 1 FFT, 1 Metro HR)
- 1 Hybrid session (Children's Hybrid Meeting)

Podcast Log

• 9 New episodes recorded. *Family Folk Tales (4), Just Listen (1), All Things Eerie (1), The Spark (2)*

• Published 8 episodes. Family Folktales (4), All Things Eerie (3), Truth B Told (1), The Spark (1), Back in the Day (1),

• YouTube/iTunes Stream data (December 1st-31st) - Total combined streams = 2,317

Podcast	Stream
Family Folktales	1731
All Things Eerie	209
Just Listen	170
Your Mind Matters	17
Truth B Told	105
Back in the Day	59
The Spark	26

NPLU Filming

- Completed edits for 3 videos
- Published 1 video on NPL Universe
- 2 Livestreams for November
- 5 Filming Sessions
- Channel Wide Stats

Channel Wide Views	11.45k
Hours of Watch Time	4.24k
New Subscribers	42

Captioning Data

- Number of videos completed: 7 (includes 4 podcast episodes)
- Total time captioned: 06:48:48 (6 hours, 48 minutes, 48 seconds)

Talking Library (Travis)

- "Book Hour" 35 hours/episodes edited
- $3\frac{1}{2}$ books completed
- Edited 42 non-"Book Hour" programs for Talking Library
- 2 Talking Library meetings with TL staff (including listing and dividing Tiffany's responsibilities to prepare for her resignation at end of December)
- 2 Microsoft Teams meetings with Shared Systems team re: TL website, podcasts, etc.
- Put together January Program Guide (including selecting which books to air) w/ Ben
- Redesigned Cover Icons for "Nashville Scene," "Tennessean," "Wall Street Journal" and "New York Time" podcasts
- "Tennessean" Live Reading 7 times
- Covered in Talking Library studio 3 times (while Ben was out)
- GitHub Issue #113/126 Update Dropdown Menu on Booth/Banner site Completed
- Scanned and digitally archived (on Z: drive) Daily Schedule Logs for the months of Sept 2022-December 2023

Upcoming Production Projects and Highlights

- New Episodes of WCP-TV Airing beginning of January
- 28 AV supported events currently booked for January
- Forrest got Engaged on December 4th!!!

NECAT

Membership

P	
New Members	10
People in Production 1	10
People in Production 2	NA
People in Specialty Class	6
Equipment Checkouts	2

Studio Usage

	Blocks Booked	Time in Hours
Producer Led Productions	18	90
NECAT Productions/Staff working Days	12	60
Meetings/Tours	4	4
Trainings	4	20
Editing Bay Usage	6	20.25
Holiday Closures	4	20
Cancelations	6	30

Kiosk Check-Ins

Reason	Number of People
Production	137
Class	16
Meeting	2
Tour	4
Event	20
Editing	7
Other	3
Total	189

Network	Content
TICIWOIK	Content

NPL Programming Run Time	13273.80 Minutes
MTSU Programming Run Time	7025.48 Minutes
New First Run Programs	1
New First Run Episodes	49
New NPL Carousel Bulletins	4
New Carousel Bulletins	3

December Quick View

12/4 NECAT Board Meeting (canceled)
12/7 Goodlettsville Christmas Parade
12/11 Friends Life in Studio
12/12 NECAT Member Meeting / Holiday Party
12/13 NPL Means Business Taping
12/24 Eric Lowy Evaluation Due (Late and need to schedule for January)

12/26-1/1 Studio Restoration Paint Floor and Podcast studio build out

January Upcoming

1/1 CLOSED New Years Day
1/4 Production Class
1/9 NECAT Now Taping (Launch)
1/12 Green Screen & Lighting Class
1/13 Branches Documentary Taping Off Site (Launch)
1/15 TN Entertainment Commission Meeting at NECAT
1/15 Friends Life Visit
1/16 Black Voices in Media Taping
1/17 Eric Lowy speaking to MNPS Big Picture High School Off Site
1/19-20 CLOSED MLK Holiday
1/22 NECAT Board Meeting
1/23-24 NECAT Production 2 Class
1/29 Metro Arts Forge Ahead Taping (Launch)
1/30 NECAT Now Taping

January 2025

Materials Management

- Noel conducted Materials Management training for 6 new staff members and conducted new employee orientation training. Noel also completed several foundation requests to help support our collection needs.
- Amanda posted 2 collection spotlights: *Randomly good Nonfic to kick off the year; Body Positivity.*
- Ben posted 2 collection spotlights: New Adult Comics; Relationship Rx and posted a blog post: One for Your Watchlist – Key Largo.
- Beth worked on a popular author refresh order for neighborhood branches, ordered our first adult Talking Book order and posted 2 spotlights: *Be Well in 2025; National Slow Cooking Month.*
- Joanna posted 3 spotlights: You Can Build It; Best Teen Books of 2024; Social-Emotional Learning in Picture Books.
- Collection Development Librarians responded to a total of <u>846</u> material requests in PIKA and LibAnswers from staff and library customers.
- Melissa Set up new weekly report on allocation PO balances and spending by purchase order: Allocation PO, Subscription PO and Participatory Budget.
- Susan recorded five stories for the Family Folktales podcast: *Mohammed with the Magic Finger; Which was the Foolishest?; The Hoodie-Crow; The White Doe; and The Wicked Wolverine.*

Meetings/Webinars Attended:

- Internal: Main Leadership meeting, Marketing meetings (3).
- External: Ingram vendor Meeting; MidwestTape vendor meeting; New Year, Balanced Life; Spring 2025 Librarian Preview; Spring & Summer Book Club Picks; TennShare Resource Sharing Committee; ALA Youth Media Awards

January New Circulation			
User category	# of Unique Users	Items checked out	
Digital	54,862	350,404	
Physical	22,051	141,108*	
Totals =	76,913	491,512	
January New Acquisitions			
Format	Format Copies added		
Digital	Digital 5,295		
Physical 4,487			
Totals =	Totals = 9,782		

Materials Management Statistical Report January, 2025

*Physical checkout statistics do not include renewals as this report is used by Material Services to determine the demand for content,

not how long customers want to borrow the content.

Fund Source:	FY25 Funds	Free Balance	Total Amt Spent	% Spent
Metro-4% Funds*	\$4,497,555.67	\$2,364,685.09	\$2,132,870.58	47.42%
Foundation	\$710,234.25	\$709,854.09	\$380.16	0.05%
Subscriptions	\$197,800.00	\$539.49	\$197,260.51	99.73%
State & Federal Grants	\$430,500.00	\$13,356.07	\$417,143.93	96.90%
Part. Budget Central Asia	\$15,000.00	\$(121.47)	\$15,121.47	100.81%
Part. Budget Musical Instrum.*	\$144,900.00	\$76,572.63	\$68,327.37	47.15%
Totals	\$5,995,989.92	\$3,164,885.90	\$2,831,104.02	47.22%

*Funds for lessons and programming tracked elsewhere.

Shared Systems

- Lane worked with Jirik and the Finance team to ready NPL for go live with the new Metro merchant vendor, FiServ. This involved setting up credit card scanners in various locations and configuring them, holding training sessions for staff and getting a few kinks and typos ironed out. Staub is ready to switch web payments from MSB to FiServ on 2/10/25.
- Lane eliminated holds and items for discontinued Cheekwood and NMAAM community passports.
- Lane submitted and RFP to Procurement through NPL's Procurement officer for a Patron Contact and Reservation system that will hopefully go further than the last attempt.
- Ellis has been making major content and layout updates, including catalog widgets, to the LSDHH website, working with Cynthia M. to verify designs. The team is also working with our vendor Net Tango to figure out a way to proactively block malicious IPs that slow down the site by making repeated requests.
- Ellis and Cook have been working with NECAT to set up a Sharepoint landing page for handling behind the scenes work using MS Lists.
- Lane, Cook, Ellis met with Archives to discuss their interest in having a streaming video platform. Suggested that this is software, probably online, that they would need to purchase. But some good ideas and workarounds were suggested. We will continue to help/brainstorm with Archives.
- Wingate visited several schools and helped out with inventory.
- Wingate attended the Metro Climate Working Group, which is a group of people from various Metro departments that coordinate and share sustainability initiatives and updates. <u>https://storymaps.arcgis.com/stories/b7f051c9df484bc2a3480dc4ba9d4718</u>
- Wingate is featured in, worked on and will be part of the premiere and discussion panel for the feature length documentary film *It's All Connected: The Art of Sustainability* in March at the Main Library auditorium.
- Staub fixed solr on the Aspen server.
- Wingate, Jones and Lane working on a method to keep K-8 school collections from impacting elementary school catalogs.
- Staub built a new view in Aspen wherein books that are lost/billed still show up under checkouts as overdue. This should improve the customer experience using My Account. Build is currently on our test server.

- Staub and Jones worked to fix a problem with dates in Aspen Open Archives collections.
- Jones and Wingate worked with the Limitless crew on getting Aspen reports and barcodes for charter schools to help the Bookmobile do business.
- Ellis set up Beanstack for Fine Free February.
- Jones supplied statistics on the circulation and searches of health related material to Be Well group.
- Jones upgrade Aspen to 24.12.
- Wingate and Lane troubleshot an issue with new patron types not getting their material autorenewed.
- Team has been enjoying github copilot. AI has been useful for us. Ellis, Cook and Jones have been investigating setting up websites on github with Hugo, an open source site generator. Team also built a shared password repository on github with extra security features.
- According to our language translation module on Drupal GTranslate the top requested languages on library.nashville.org during the last 6 months of 2024 were:
 - Spanish 169,772 requests
 - Vietnamese 156,244 requests
 - Burmese 153,986 requests
 - Somali 151,621 requests
 - Arabic 144,276 requests
 - Kurdish141,377 requests
- As always, the team has been working to promote daily library operations by:
 - Working with front line staff to ensure access to systems.
 - Running a help desk for MNPS librarians
 - Providing NPL staff with reports and statistics.
 - Regular retrieval, edits and sideloads of new digital marc records into catalog to provide access to new acquisitions and remove metered-access items whose licenses have expired.
 - Keeping the events calendar up to date with the latest online happenings.
 - Improving system(s) usability with development, testing and planning features.
 - Patron and item data cleanup and quality assurance.

Technology

IT Infrastructure Technology

> Industry Weapon (Firesign) Replacement – BrightSign/Carousel

- Bellevue History Wall Content Replacement Testing
- Replace Digital Display and Install player at branches Complete

> BookMobile

Bookmobile Workroom (Old Donelson) - Complete

> Computer Moves

Main LSDHOH

> Network

- Add Data for SnapPay Complete
- Configure SnapPay Data PCI Compliance Complete

Southeast Library – Fiber Cut

• AT&T New Fiber Install – Scheduled Completion 2/7/25.

> INK

Completed

- Designed new Policies & Procedures test/template site
- Updated INK navigation for better user experience
- Restructured workflow within the Office Supply Ordering System to correct a time-out issue
- Cleaned Chromebook database in Google Admin

Current

- Building out of HR site
- Training on ShareGate Updates
- Moving all data and removing Division sites from INK
- Creating feedback mechanism for INK
- Continuing deep dive cleaning, reorganization and new INK site creation with admin assistants

Production Services

Live events

Production services provided AV support for 45 requests around the Nashville Public Library system. Breakdown:

- 26 Main Branch events with AV support
- 2 Satellite & Branch events
- 2 Maintenance (Hadley Park and Main PS Studio)
- 1 Filming session (Limitless Libraries E&L Video)
- 8 Podcast Studio sessions (2 Just Listen, 3 FFT, 2 Metro HR,1 NPLMB Podcast)
- 6 Hybrid session (Children's, NPLF (2), Adult Services, Shakespeare Allowed, Mayors Office)

Podcast Log

- 12 New episodes recorded. Family Folk Tales (5), NPL Means Business (2), Just Listen (2), All Things Eerie (1), The Spark (2)
- Published 8 episodes. Family Folktales (6), Just Listen (1), The Spark (1),
- YouTube/iTunes Stream data (January 1st-31st) Total combined streams = 3,284

Podcast	Stream
Family Folktales	1918
All Things Eerie	36
Just Listen	78
Your Mind Matters	27
Truth B Told	1136
Back in the Day	32
Legends of Film	20
The Spark	37

NPLU Filming

- Completed edits for 8 videos (4 Overdue Adventures, 4 E&L Videos)
- Published 2 video on NPL Universe (2 WCP-TV)
- 1 Livestreams for January (Then & Now)
- 1 Filming Sessions (Limitless Libraries E&L Video)
- Channel Wide Stats

Channel Wide Views	13.89k
Hours of Watch Time	5.06k
New Subscribers	44

Captioning Data

- Number of videos completed: 13 (includes 8 podcast episodes)
- Total time captioned: 07:22:46 (7 hours, 22 minutes, 46 seconds)

Talking Library (Travis)

- "Book Hour" 27 hours/episodes edited
- 1 book completed, 3 books near completion

• Created 46 icons/artwork for NTL programs in hopes for use with "on-demand" podcasts (Z:\EqualAccess\TalkingLibrary\Logos\Show Logos\Podcast Icons)

- Created an Excel document that organizes all NTL shows with artwork, description, and categories (Z:\EqualAccess\TalkingLibrary\"NTL Program Database")
- Helped trouble-shoot technical issues with booth volunteers 18 times
- Helped Ben install a new Drawmer DS-201 gate in the NTL studio
- 3 Talking Library meetings with TL staff
- 1 Microsoft Teams meetings with Shared Systems team re: TL website, podcasts, etc.
- Created an entirely new Program Guide template in Microsoft Publisher
- Put together February Program Guide (including selecting which books to air) w/ Ben
- "Tennessean" Live Reading 3 times
- Trained with Ben on how to create NTL show podcast feeds with VSCode
- Entered 7 books into our BookTrac database
- Scanned and digitally archived (on Z: drive) Daily Schedule Logs for the months of January 2024-July 2024

Upcoming Production Projects

• Hannah's New YT Series "Overdue Adventure" + mirrored podcast set to premiere on February 14th.

- Chinese New Year Live Broadcast February 8th
- LEGO competition being broadcast Live on February 15th.
- Beginning work on "I am NPL" video project with E&L team.
- Steve Stokes nearly complete with Education & Literacy staff Videos.

NECAT

Membership

New Members	12
People in Production 1	12
People in Production 2	10
People in Specialty Class	3
Equipment Checkouts	3

Studio Usage

	Blocks Booked	Time in Hours
Producer Led Productions	22	88
Podcast Studio Productions	6	12
NECAT Productions/Staff working Days	6	24
Meetings/Tours	5	8
Trainings	6	24
Editing Bay Usage	6	17
Holiday Closures	8	32
Cancelations	4	16

Kiosk Check-Ins

Reason	Number of People
Production	153
Class	28
Meeting	20
Tour	4
Event	0
Editing	7
Other	5
Total	217

Network Content

NDL D D T.	12400 00 MC
NPL Programming Run Time	13489.28 Minutes
MTSU Programming Run Time	7032.40 Minutes
WITSO I logramming Kull Time	7032.40 Willitutes
New First Run Programs	4
rie i rist run riograms	•
New First Run Episodes	63
1	
New NPL Carousel Bulletins	6
New Carousel Bulletins	8
New Carouser Bulletins	0

January Quick View

- 1/1 CLOSED New Years Day
- 1/4 Production Class (12 attended)
- 1/9 NECAT Now Taping (2 Episodes Metro Arts & NPL Goodlettsville branch)
- 1/12 Green Screen & Lighting Class (3 attended) (Snow weekend)
- 1/13 Branches Documentary Taping Off Site (Goodlettsville)
- 1/15 Friends Life Visit
- 1/22 NECAT Board Meeting
- 1/23-24 NECAT Production 2 Class (10 attended)
- 1/29 Metro Arts Forge Ahead Taping (25 attended)
- 1/30 NECAT Now Taping (2 Episodes NPL Lego Event & Centennial Park Conservancy)

February Upcoming

- 2/1 Production 1 Class
- 2/3 Overdue Adventures Shoot
- 2/4 PBS CAB Meeting Cameron
- 2/5 MNPS Field Trip McGavock
- 2/8 Chinese New Year Event
- 2/10 Eric Leaves for Honeymoon
- 2/12 Friends Life Visit
- 2/15 Lego Live Broadcast
- 2/15 Emmy Awards Live Broadcast
- 2/16 Closed Presidents Day
- 2/19 TN Entertainment Commission Meeting
- 2/21 Cameron Speaks to Big Picture Academy MNPS
- 2/23 Black Voices in Media Event
- 2/25 Eric Returning from Honeymoon
- 2/27 NPL Means Business Taping
- 2/27 Forge Ahead Taping

EDUCATION & LITERACY

December 2024

Adult Literacy at NPL - Jamil Sameen

December is a quiet month for Adult Literacy, as most educators are preparing for the semester's end. This quieter time was used to plan for 2025, work on grants and budgets, and get some needed maintenance for the mobile labs.

Adult Literacy sent "save the date" flyers to partners for the Spring Adult Education Summit, which will be on April 11th, 2025 at the Main branch.

The Adult Educator of the year nominations opened in November and will remain open until January 31st. The winner and runner-up will be named at the Spring Summit.

Adult Literacy started working on the DGLF grant that is due in mid-February.

Jamil Sameen participated in GOAL end of the year celebration and planning for the new year. Adult Literacy at NPL is excited to participate in two key GOAL projects in early 2025:

- GOAL collective is planning for their first-time student event at the Madison library branch in early February. Most of the GOAL partners will attend the event and have a resource table.
- In mid-January, the Adult Learning Engagement Working Group will meet and train partners on using transparent language. Adult Literacy at NPL will lead the training and guide them on how to use this free resource to support learners as they wait for in-demand ESL classes.

In December, the mobile labs served 22 learners at the Room at the Inn. Nashville helps had 19 requests and a total of 11 new library cards were issued.

Bringing Books to Life! – Liz Atack

BBTL provided 84 programs with 959 in attendance. 45 programs were COACH sessions provided by Caroline Cronin to local Spanish-speaking families. 30 programs were story times, including BBTL's final *La La La* themed story times and 14 were holiday interactive story times.

Marie Preptit and Heather Jones made several improvements to the holiday interactive story times, including:

• Adding a finger puppet and globe to help children understand where specific traditions come from



- Creating a Holidays around the World big book to simplify the discussion of the holiday traditions
- Adding a Diwali station, which quickly became a favorite
- Adding a lion puppet to the Lunar New Year station. Children enjoyed making the lion dance to celebrate the new year.

Klem-Marí Cajigas hosted a group of educators from the Raphah Institute's Early Embrace Program at the Main Library. The attendees— part of their Spanish-speaking cohort— were excited to learn about all of the programs



and resources that NPL offers, particularly Special Collections, Wishing Chair Productions, Equal Access, and Studio NPL. The group was also excited to meet NPL staff who speak Spanish. The team found that creating personal connections for Spanish speaking community members is key to building and supporting the BBTL patron base.

BBTL provided family workshops at three new sites: 2 campuses of A New Leaf and Tulip Grove Elementary.

Staff finalized educator and classroom kits for the upcoming 2025 show, *Tomás and the Library Lady*, which begins its Puppet Truck run in January.

The team held another Begin Bright filming day, this time at the Edmondson Pike branch. Interviewees included veteran educators Danielle Norton and Brittany Scott, NPL's own Liz Atack, Ashley Walker-Tyler, Linda Harrison, and Jai Sanders. Katie Cook served as the interviewer for the day and did a fantastic job of helping everyone feel at ease. Thanks to the Edmondson Pike staff for their hospitality. Liz Atack is planning for the next shoot, which will be held at Main in January and will feature roundtable discussions with parents, educators, and experts.

Be Well at NPL – Bassam Habib

Be Well offered a total of 186 classes across the system in December.

In December, Be Well distributed over 2,000 COVID tests to the branches and surrounding NPL partners.

Planned Mobile Mammograms will now be available at the Pruitt branch through Ascension.

Be Well scheduled flu vaccinations to be offered to patrons at the Bordeaux and Bellevue branches.

A new Spanish-language family and parent support class begins in January at the Madison branch in partnership with MNPS Early Learning. The class will provide resources for Spanish-speaking families covering various needs, and there will be a lactation consultant present to speak with any mothers who have questions.

Small World Yoga, in partnership with Be Well, raised \$1,700 for yoga to continue through January and February 2025. This is great news and will help the popular program continue a large number of classes at the branches until the new fiscal year budget asks are submitted for approval.

Bassam Habib sent out 26 gratitude kits throughout the system. These kits have been created and sent to the branches throughout the year.

Digital Inclusion – Marian Christmon

Interviews were conducted for Digital Inclusion TOP grant trainer. Daniel Arite has been hired as the new part-time trainer.

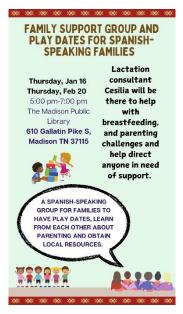
WEHF has partnered with the National Center to Reframe Aging and held a workshop for grant recipients, which Digital Inclusion attended.

Senior Tech Academy was completed at the Looby branch and two cohorts of seniors completed the chromebook training at Bethlehem Center. Some feedback from attendees:

"A lot of information, well worth my time. Teachers were knowledgeable of the content [...] very nice and patient."



"I liked the way our trainers dignified us when we asked elementary questions. They always took the time and were very patient with us."



Chromebook Basics @ Bethlehem Center



Planning was completed for the Senior Tech Academy in 2025 at Goodlettsville branch and the Sip and Swipe at Villa Maria Manor.

Digital Inclusion prepared for launching AI classes for seniors in 2025. Digital Inclusion completed trainthe-trainer classes with Senior Planet that included:

- Introduction to A.I.
- Everyday Uses of A.I.
- A.I. and Disinformation

Other professional development courses completed included FBI Fraud and Scams Targeting Elders, Designing a Website with Google Sites, and Digital Wallets.

Limitless Libraries – Syreeta Butler

COLLECTION DEVELOPMENT

Sarah Allen and Emily Farmer met with Findaway web specialists to converse about improvements to the online ordering process.

Sarah Allen and Emily Farmer developed collection lists for individual schools, created bulk lists for each educational tier hitting their 50% ordering benchmark, and finalized February prepublication orders.

COMMITTEE/ GROUP PARTICIPATION/ PROFESSIONAL DEVELOPMENT

Syreeta Butler was a speaker during the NPLF Black Women in Leadership Tour and shared information about Limitless Libraries.

Emily Farmer attended the Summer Reading Challenge committee meeting.

Sarah Allen, Syreeta Butler, Emily Farmer, and Adam Kumatz attended the quarterly Shared Systems/ MNPS/ Limitless Libraries meeting to address issues and plan for the next quarter.

OUTREACH

Sarah Allen and Emily Farmer attended and facilitated the MNPS Library Services weekly office hours, addressing questions about Limitless Libraries.

During MNPS PurchaseCon, Limitless Libraries supplied books as prizes, which were subsequently shipped directly to the respective winners.

STAFF UPDATES

Sidra Cutts-Byrne formally assumed the position of Outreach Library Associate on December 23rd. Second-round interviews were held to finalize the selection for the Circulation Assistant position.

ADDITIONAL UPDATES

The Bookmobile was taken to the Bordeaux branch for their annual Festival of Lights community event where books were given away and community members and staff were afforded the opportunity to tour the vehicle and ask questions.

CIRCULATION STATS

During this period, Limitless Libraries facilitated the circulation of 5,431 items, using 1,339 green bags, 250 gray bins, and managing the return of 31 book trucks from MNPS while sending out 45, despite the Main closure.

NAZA – Anna Harutyunyan

NAZA provided one Professional Development Workshop in the month of December: "MNPS Trauma-Informed Training Series: Trauma-Informed, Equity-Centered School Practices." A total of 51 partners attended for 1 hour of training.

Active enrollment for December is 1,715 students (105% against funded slots).

The Puppet Truck – William Kirkpatrick

The Puppet Truck was able to perform 26 shows in December with a total of 2,355 attendees. Every show went smoothly and drew significant crowds. William Kirkpatrick welcomed two new employees who were able to get onboarded in time to see how a few shows operated daily.

One of the trucks shutdown on the team during December, but was promptly put into the shop and should be ready in time for the new year show season.

Requests for Puppet Truck performances in the new year have poured in, and the team has already started blocking the shows for rehearsals to begin in January.

During String City, the truck was still able to operate with only two Puppeteers.

The Puppet Truck's anniversary celebration is set to take place in June 2025, and the team and Wishing Chair staff have started planning what the celebration will consist of.



Staffers have started repairs for older props and puppets that have needed maintence for a few years.

One of Puppet Trucks substitute puppeteers was awarded Puppeteer of the Week for their efforts of making sure that not a single show was missed at all of the locations during the hectic month of December. Congratulations to Sally Bebawy!

Wishing Chair Productions - Bret Wilson

Wishing Chair Productions conducted 9 in-person storytime performances in the children's theater with an audience count of 581 patrons, 7 in-person mainstage performances in the children's theater with an audience count of 831 patrons, and 10 in-person performances at the Country Music Hall of Fame and Museum with 1,162 visitors attending. In December, Wishing Chair conducted a total of 27 performances with 2,574 in-person attendees.



Wishing Chair Productions received a major donation from Carol Ann Baily of 12+ vintage puppets and scenery stage pieces. Ms. Baily has always held a passion for educating people about other cultures and she often used different forms of puppetry. From youth to adulthood, she introduced people to different cultures from India, China, and France. The puppets depicted below represent over 70 years of manufactured puppets for the public. The puppets below were manufactured by companies that no longer exist and these representations are priceless. Wishing Chair joined CMHoFM for the final run of the year. String City was presented in the Ford Theater on December $3^{rd} - 7^{th}$. Over the course of 5 days, the Wishing Chair team members offered 10 performances for 1,162 visitors at the museum.

Wishing Chair Productions completed its latest/ final 3 installments of WCP-TV. Episode 5 aired Saturday, December 28th, and episodes 6 and 7 air the following two Saturdays in January.

Work continues on the recording of *The*

Little Rabbit Who Wanted Red Wings. Working with Travis Humbert and Kris Cagle has been a real treat. The team has gone through three rounds of revisions on the show track and moving forward in January to preview the audio to the vocal talent before rehearsals take place in February.

Wishing Chair will be featured in the upcoming episode of Matt Pritchett's *The Spark* podcast. This episode was recorded in December and will cover puppetry, the library and much more from the perspectives of puppeteers Brian Waltman and Bret Wilson.





In partnership with the Teen Studio, Production Services and NECAT, the first work session with the Metro Budgets Department took place in the Teen Studio. Several months ago, Rose Wood, who works in Metro Budgets, asked if the library would be interested in a project for Metro Budgets in doing a creative video to explain the budget book to Davison County citizens. Members from Metro Budgets came to NPL to create a workable script for the 3-minute segment that explains how a budget works. Once completed, the concept will be presented to Metro Budgets for approval.

Two new video presentations were submitted to the NPL Universe YouTube and the Wishing Chair Productions Puppet Troupe Facebook page with 440 playable views on social media.

Studio NPL - Niq Tognoni

Main:

To accommodate students on early dismissal, Studio NPL Main opened for extended hours in December, hosting mentor-led activities as early as 10 AM. Over winter break, several families and tourists experimented with Studio's 3D pens and instruments. This has been one of the busier winter breaks Studio has had, with patrons staying for several hours and engaging in several programs.

Studio NPL selected Youth Advisory team members for the semester. They are tasked with helping design the Spring/ Summer programs at Main and began working over the break, designing a camp that mixes 3D printing and mold-making to create custom planters.

Outside of regular Studio NPL programming, the staff hosted a workshop on script and song-generation using AI for a small group from the Metro Office of Management and Business. They made good progress on writing their songs/ music for an information video series, and are moving on to work with Bret Wilson and the Wishing Chair Productions team.

Press:

The company Makey Makey tagged and reposted a reel of Studio NPL that was posted where students and team members used a micro-controller to make some "e-textiles" with conductive felting.

Nashville Banner featured Studio NPL— among other library programs— in an end-of-year article and social media post: <u>https://nashvillebanner.com/2024/12/30/nashville-libraries-branch-out-with-yoga-barber-shops-and-tools-for-rent/</u>

Tech:

The Technical Coordinator and team worked with IT to finalize installment of 14 new iPads to support Studio's Mobile Maker Lab and Mobile Music Lab. These will be split between two teams and allow for more robust music production and the addition of 3D design programs in outreach. Studio also built a new computer at Studio NPL Main alongside patrons. This computer will support the Virtual Reality and 3D scanning programs. Studio also received a new "Maker computer" for the East branch, which will be installed soon with the help of IT.

Outreach:

The Studio NPL Outreach Coordinator team assisted with two community showcases this month:

Issac Litton School (via our partnership with Martha O'Bryan) and at Beech Creek Ministries.

At the Issac Litton showcase, students who have worked with simple robotics this semester demonstrated what they learned by teaching their parents basic skills they learned from Studio NPL mentors.



Studio NPL mobile lab participant shows his mother how to control/ program the Sphero robot.

January 2025

Adult Literacy at NPL – Jamil Sameen

Adult Literacy worked with NPL's Marteja Bailey to apply for a two-year Carnegie Corporation of NY grant. The grant is designed to support libraries nationwide to support English language and youth programs. They received 1,407 applications from 48 states and Washington D.C. Adult Literacy's application is among the 60 selected to move forward and the second application step was submitted on January 31st. The results for the next round will be announced on February 12th. Adult Literacy's application involves partnering and subcontracting with two agencies that provide ESL classes to increase their capacity and reduce citywide ESL class waitlists (currently around 1,500 are on waiting lists for ESL classes).

Adult Literacy staff participated in an evening event hosted by the Branch of Nashville "A Christian Response to Immigration." More than forty agencies participated, and total of 65 people attended. The goal of the event was to look at community resources available and to rally faith-based and secular organizations to help.

Adult Literacy staff prepared to participate in the "Never Stop Learning" event of GOAL Collective's Learner Engagement Group, which will be held at the Madison branch on Saturday, February 22nd from 1-4 PM.

Adult Literacy team started planning for the 2025 Adult Education Spring Summit, which will take place April 11th at the Main Library. During the event, the Adult Educator of the Year ceremony will take place to recognize the outstanding individual, who makes significant contribution to the adult education community. For the Adult Educator of the year ceremony, judges have been identified to score the double blinded nomination forms. The initial nomination deadline was January 31st, but was extended to February 7th. The plan also includes inviting the Mayor and other non-for-profit leaders to attend the ceremony. Last year's winner will lead the ceremony.

In January, the mobile labs served 16 learners at the Room at the Inn. Nashvillehelps.com had 39 requests and a total of 19 new library cards were issued.

The team is working on filling the vacant position in February.

Bringing Books to Life! - Liz Atack

BBTL presented 101 programs with 1,213 attendees in January.

BBTL started a new puppet show theme this month: *Tomás and the Library Lady*. Teachers receive a binder with tools for telling and retelling the story, and each classroom receives a set of blank books and gel crayons for responding to the stories read. *Tomas and the Library Lady* is the true story of how young Tomás Rivera developed a lifelong love of reading. The team has had fun figuring out new and interesting ways to present the book in story time. One team member uses a "mystery bag" to pull out storytelling

prompts and another made books out of boxes that contain props, modelling simple ways to share books and stories with young children.

January was a busy month for educator workshops. Marie and Heather presented six workshops at different locations (including the monthly Saturday workshop which was virtual) to rave reviews:

"I really liked the information on how to utilize dialogic reading. So many more benefits than what I knew."

"Virtual trainings have introduced me to many diverse titles that I was unaware of. I also received practical activity ideas to implement immediately."

BBTL co-presented a family workshop with MNPS. Klem-Marí presented a parent workshop on "Building a Kindergartener" and Mariechelle Bonifacio from MNPS shared details on school registration and options. Eighteen parents attended, and the team is looking at co-presenting a Spanish language version soon. The workshop was well-received:

"Thank you so much for hosting this workshop. Understanding the open enrollment process has been a bit overwhelming, and the stress of waiting until March to find out the results is something constantly in our minds. **Today was a lovely reminder that my child is ready, and there are many fun things we can do at home to further prepare her while we wait.** We love the Nashville Public Library, and mainly visit the Madison and Goodlettsville branches. They have been a large part of my child's intellectual and social development over the past several years. Thank you for all the wonderful programming and support that you give families!"

"All of the information was useful. I appreciated that you had someone from the library, as well as someone from MNPS on the panel."

Caroline led 63 COACH sessions this month. This is the final push before the workshops end in March/ April. The partnership with VUMC has allowed NPL to build solid relationships with area Spanishspeaking families.

BBTL had a big filming day at the Main Library for Begin Bright on MLK Day. There were three individual interviews and two panel discussions with parents, educators and pediatricians. Work continues on the Little Libraries curriculum kits.

BBTL posted two open positions: Early Literacy Coach and Curriculum & Training Coordinator.

Be Well – Bassam Habib

In January, Be Well held 120 classes and workshops across all 21 branches, with around 1,000 participants served.

Be Well began a Writing for Wellness workshop this month at Edgehill. These workshops are led by a licensed clinical social worker and supported by Turnip Green Creative Reuse for journals and supplies. 10 people attended the Writing for Grief workshop.

Be Well administered over 150 flu shots across the branches this month. The Health Department hosted drop in immunization and literacy sessions at Donelson, Bordeaux, Looby, Goodlettsville, North, Main, Southeast, and Bellevue branches. Student pharmacists from UTHSC College of Pharmacy were at Main this month for an immunization drop in information session, discussing various vaccines and their efficacy, history, method of action, and important vaccines to have.

Be Well held five Red Cross Blood Drives this month across multiple branches.

Small World Yoga, Ether Community Coop, Milly Roze Sound Alchemy, Realistically Fed, and Wild Heart Meditation Center have all agreed to continuing or resuming programming in the next fiscal year if funding is approved.

Bassam Habib was invited to be on Metro's Health Equity Coalition by Dr. Kylie Lurry at the Health Department. Be Well at NPL is currently the <u>only</u> organization in Nashville focusing on wellness literacy, with the exception of Vanderbilt's patient education programs. The Health Equity Coalition is tasked with helping write the 2026-2028 Community Health Improvement Plan and guide the Mayor's Health and Wellbeing Leadership Council.

Realistically Fed plans to add a "Prenatal Movement and Labor Preparation" class, in addition to the comprehensive breastfeeding and lactation counseling. The new movement class will be led by a pelvic floor physical therapist, accompanied by a Postpartum Pelvic Health Education support group discussing postpartum body, how to decrease the risk of pelvic floor compromise, how to properly breathe, and how to reconnect with core and pelvic floor.

Bassam Habib, Jai Sanders, and Sade Johnson at Edmondson Pike have finalized the seed and supply list for the 2026 planting season at the Edmondson Pike branch's Be Well Community Garden. This will begin on February 26th. Garden workshops will begin March 1st. Bassam met with Rosilyn Harrington, co-chair or Enhance Our Environment, to plan having a volunteer team helping with the garden on a regular basis.

Bassam Habib met with Rachel Lane Walden, Assistant Director of Research and Education Services at Vanderbilty University Eskind Biomedical Library. Ms. Walden's team of nurse practitioners would like to host health literacy programs at the library.

Be Well is currently holding an ongoing donation and food insecurity education program for Second Harvest Food Bank at Donelson, Edmondson Pike, and Hadley Park branches.

Free services this month have been offered from El Mahaba Center, West Nashville Dream Center, Monroe Harding Opportunity (renamed ReEngagement Hub), In God's Hand Collective, Planned Parenthood, St. Luke's Community House, and New Beginnings Center, in addition to Vanderbilt's Legal Clinic and SNAP registrations.

Digital Inclusion – Marian Christmon

In January, Digital Inclusion started a "Sip & Swipe" program session with newest partner, Villa Maria Manor.



A new session of the Senior Tech Academy starts at the Looby branch on February 5th. A full 20 participants were registered for the program this month.

Marian started working with a new cohort of older adults at Workforce Essentials. These older adults are eager to develop or improve their digital skills as they prepare to return to work.

Digital Inclusion staff are working with MDHA to plan a revisit to some of the senior properties that were included in the initial programs in 2017- 2019.

Marian Christmon completed the WEHF Grant Year-End Report, including that Digital Inclusion program participants are not only developing new skills, but they are understanding how they can use technology in their daily lives and how it can be used to make them feel more connected to their family, friends and the community. One of the examples shared in the report states as follows:

Sharon was a participant in the Senior Planet training at Bethlehem center. The Life360 app was introduced during the training. This app allows family and friends the ability to track loved ones when they travel or any time they go out. Sharon lives here in Nashville and her family is in Atlanta, GA so she was very interested in using this app. When she went to visit them over Thanksgiving, she told her daughter about the Life360 app, and they all installed it on their phones. During Sharon's trip back home to Nashville her family tracked her via their phones and when they noticed the bus was taking an unexpected detour, her daughter call to make sure everything was okay. Sharon said that the added peace, comfort and safety she has felt since using the app is phenomenal.

Limitless Libraries – Syreeta Butler

COLLECTION DEVELOPMENT

Sarah Allen and Emily Farmer prepared new bulk order lists for the Spring semester, submitted March prepublication orders, and worked on individual school orders.

Syreeta Butler and Emily Farmer met with Ingram Representatives to review initiatives, issues, iPage and Ingram updates, and address needs.

COMMITTEE/ GROUP PARTICIPATION/ PROFESSIONAL DEVELOPMENT

Sarah Allen and Emily Farmer presented Hot Titles at the Metro Nashville Public Schools (MNPS) Library Services Professional Development Day.

Syreeta Butler met with the Chief Academics Officer of LEAD schools to discuss bookmobile services and its support for charter schools.

OUTREACH

In celebration of 15 years of service, Limitless Libraries set a goal of distributing 1,500 books. To support this initiative, the *Golden Ticket Giveaway* was introduced as a fun and engaging way to promote circulation while fostering enthusiasm for reading and NPL materials. Each participating school received six golden tickets, generating excitement and increased engagement among students.

Sidra Cutts-Byrne and Emily Farmer attended the MNPS Library Service Office Hours to answer







questions about Limitless Libraries. Sidra also carried out the following outreach duties this month:

- Visited 9 schools and engaged with nine school librarians, discussing their use of LL services and identifying areas for future support.
- Participated in 4 school events, including *Bingo for Books* at Gateway Elementary, *Power Mondays Storytime* at Whitsitt Elementary, mod podge notebook crafting, and reading with a therapy dog during *One Lunch* at Hunters Lane High School.

- Connected with 4 educators, reinforcing LL services and staff expertise, and assisted an AP teacher at Hunters Lane High School with class research, guiding students in navigating library databases.
- Engaged with approximately 190 students through various events, book talks, and donated 25 books to students at *Bingo for Books* at Gateway Elementary.
- Assisted with inventory at two schools.
- Spoke with 10 parents, sharing information on LL services, NPL events at nearby branches, board game checkouts, and library card sign-ups.
- Provided reader's advisory to 25 students, recommending books and assisting with material location.
- Attended 6 NPL events.
- Collaborated with Emily Farmer to select 132 books for Golden Ticket winners.
- Created six social media posts, resulting in 10 new Instagram followers, and published 8 Schoology posts supporting school librarians with LL and NPL services.

BUDGET INFORMATION

Syreeta Butler completed and submitted FY26 budget documents for both the NPL and NPLF budgets requests, which include requests to convert the Bookmobile Outreach Coordinator and Bookmobile Outreach Associate positions to Metro positions. Additionally, the proposal includes the addition of two Bookmobile Outreach Associates, while maintaining the part-time Bookmobile Library Associate and part-time Library Associate and Outreach positions.

UPCOMING EVENTS/INITIATIVES

Bookmobile collection and operation will move to the Donelson Service Building (old Donelson).

Fine Free February— the second amnesty week of the MNPS school year which permits students and staff to read and erase fines from their account— will take place February 8-17th.

High School Battle of the Books will take place on Tuesday, February 11th.

The Bookmobile Ribbon Cutting Ceremony will take place on Friday, March 7th at Rocketship United at 9 AM. Everyone is welcome to join for this celebratory event.

STAFF UPDATES

Traci Webb formally assumed the part-time position of the Bookmobile Library Associate on January 6th, and Matthew Brady formally assumed the position of Circulation Assistant on January 21st.

Interviews were held to finalize the selection of the Bookmobile Outreach Associate, the second driver of the bookmobile.

CIRCULATION STATS

In January, Limitless Libraries facilitated the circulation of 7,377 items, using 1,643 green bags, 317 gray bins, and managing the return of 40 book trucks from MNPS while sending out 53.

NAZA – Anna Harutyunyan

NAZA held 3 Professional Development workshops in January:

- Improvement Planning Webinar
- PQA Focus Domain Session: Supporting Plans and Goals
- MNPS Trauma-Informed Training Series: Adverse Childhood Experiences (ACEs), and Positive Childhood Experiences (PCEs)

The workshops accounted for a total of 4 hours of training, with 29 total attendees.

Registration has opened for the 3rd Annual Learn, Engage, Develop! (L.E.D.) Conference. The conference will be held at Main Library on March 6th and offers 12 workshops and panel discussions about topics including youth leadership, parent engagement, working with families from different cultures, and more. The conference is offered free of charge to youth development professionals and the expected attendance is 150 individuals. Visit www.nashvillez.org/led2025 for details.

Enrollment for Spring programs have 1,761 out of 1,633 slots filled (108%) as of January 31st.

A NAZA-funded pilot program offering mentorship to youth at Johnson Alternative Learning Center will be expanding into Bass ALC for spring semester. The new program site will have space for 30 youth.

Youth In Action! Coordinator Allie Duke received the National Afterschool Association's Next Generation of Afterschool Leaders Award. This award honors professionals working in the out-of-school time space who are under the age of 30 and will provide her free access to an upcoming conference in Nashville.

NAZA's Youth In Action! youth leadership initiative recently celebrated its 5th anniversary. A 5-Year Report can be viewed at <u>https://nashvillez.org/wp-content/uploads/YIA-5-year-report.pdf</u>, detailing the projects and initiatives Nashville youth leaders have participated in and led since YIA's inception.

Wishing Chair Productions - Bret Wilson

Wishing Chair Productions held 12 in-person storytime performances in the children's theater with an audience count of 878 patrons, and 8 in-person mainstage performances in the children's theater with an audience count of 1,692 patrons, for a total of 20 performances and 2,590 attendees in January.

Two new video presentations were submitted to NPL Universe YouTube and the Wishing Chair Productions Puppet Troupe Facebook page, with 732 playable views on social media.



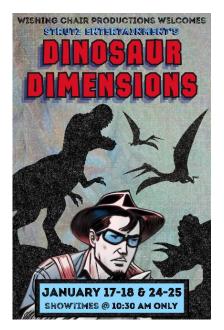
Wishing Chair Productions welcomed Strutz Entertainments presentation of *Dinosaur Dimensions*:

"This is your chance to 'meet the dinosaurs!' An amazing collection of realistic puppets present an experience like no other. From cute baby Triceratops to a life size Raptor, or even a Pteranodon & T-Rex - you do not want to miss out on this!

You might have a chance to get your picture taken after the show."

During the two-week run, WCP offered private performances for the Metro Budgets Department, the Nashville Public Library Foundation and Belleshire Design Center, Douglas Head Start and Schwab Elementary.

Mr. Strutz conducted 8 performances in the children's theater and 5 performances at branch libraries.



Read-through of the *Goldilocks* script is ongoing with plans to record music, vocals and instrumentation in early February.

WCP staff met with technical personnel from Bradfield Lighting and Inline Lighting Electrical to resolve the malfunctioning lighting system in the children's theater. Solutions have been presented to Administration and the team is waiting for final estimates before moving forward with orders and repairs.

Wishing Chair Productions TV completed its three-episode run with the final two episodes in January. WCP officially halted all content creation for WCP-TV until later in 2025 as work continues on alternate social media content for other divisions.

WCP held an audio preview of the remastered version of *The Little Rabbit Who Wanted Red Wings* for the vocal talent in the children's theater. They were blown away by the technical skill used in updating this library classic.

Here's the public announcement about the production:



First recorded in 1978, Tichenor's adaption introduces the lovable and wide-eyed character Little Rabbit. In this library favorite, Little Rabbit learns a lesson of why you shouldn't make silly wishes, when one of his wishes comes true.

Every effort was made to recreate the show utilizing cutting edge recording/editing software by harvesting audio from the original recording. Thanks to the extraordinary talent of NPL's Production Services Team (Forrest Eagle, Travis Humbert and Kris Cage) they were able to retrieve key portions sung by Brian Hull (from the mid- 2000 version of the show) and Tom Tichenor (original 1978 recording), as well as the original instrumental music.

With the help of extremely talented professionals, Wishing Chair Productions was able to cast roles in the story with talented native Nashville performing artists. Featuring Pete Carden as the spoken voice of Little Rabbit, Evelyn O'Neal as Mother Rabbit, Jennifer Kleine as Mrs. Gray Squirrel and Ginger Sands as Mrs. Puddleduck. We're also fortunate to have Mr. Fred LaBour (Too Slim from the Award-Winning Western Group Riders in the Sky) reprise his role from the original 1978 recording as the voice of Professor Groundhog and Pinkney Green.

Join us each day this week as we hear from the talented group about their experience in working on The Little Rabbit Who Wanted Red Wings.

WCP received the greenlight to move forward with the Metro Budget film project slated for May 2025. The song for the video is called "What is a Budget."

You'll notice an image of BANDIT the Raccoon and along with other iconic landmarks that will be incorporated into the video. The lyric (country/ rock) option selected was the only original concept created by the Metro Budget team, while Wishing Chair staff will create the music for the video. Bret Wilson is also hoping to use actual Metro personnel in high profile positions and unsung heroes to flesh out the lyrics of the song.



Studio NPL - Niq Tognoni

Programming:

While overall attendance trends a bit lower in January between bad weather, winter break, and holidays, the recording Studio really picked up this month, with over 50 teens using the recording space to make beats, record rap lyrics, and even produce music for short animation projects.

Mentors returned to branches starting the second week of January. Of note was the record participation at Studio's Watkins Park branch program (over 30 in a fabric arts/ knitting and weaving workshop). Staff saw good participation for a music production and new Ukulele program at East branch; the middle school students found the Ukuleles more accessible than the full-sized guitars. Studio NPL's twice weekly music production workshops at the branch are also getting good participation and have served to introduce some of the older teens to the downtown studios.



Middle school students at East work with Mentor Matt on music.

After setting up new computers at Donelson, Studio's Technical Coordinator took Donelson participants through an "Art and Tech" workshop where teens built their own 3D printed fidget toys out of 3D printed parts. What is particularly interesting about this program is that in assembling the toys participants learn about 3D printing machine parts like springs, gears, and switches, and configuring them in such a way to get them all operational. It has become a popular program and staff and students are happy that Stuart created it.



Donelson participants show off their Fidget Toys built at the "Art and Tech" workshop.

Along with Southern Word, Studio NPL hosted 40 students from Nashville School of the Arts for a writing and music program in January. Students rotated through a variety of teachers to write short pieces, build short chorus or "hooks" to songs, and perform their pieces. Of the 40 attendees, only 5 had been to the space previously, and staffers have already seen some come back to Studio for other programming.

Outreach:

The outreach team has completed building a new program for mobile labs: Collaborative Architecture, in which participants will work together in a civic design-minded way to design and construct collaborative cities. January hosts lighter sessions, but the rest of the semester is almost fully booked.

At the end of the calendar year, Studio were already up 1,000 participants compared to last year's numbers, and the team is looking forward to an increase by the end of this fiscal year.

<u>MAIN</u>

January 2025

Adult Services

Reference Questions		Programs	Program Attendance	-	Instagram Followers	-	Proctored Exams
559	4,237	161	1,809	291	716	7	3

• Katie Osborne and Stephanie Ruhl hosted the Main Library Holiday Book Sale Extravaganza. They welcomed over 600 shoppers and raised a little over \$6,000 for the Friends of the Main Library.

• Jamal Park and Katelynd Frierson joined forces for a Wicked-themed video for Instagram, highlighting the power of your library card. The post had 385 likes, the most successful post of 2024.

Archives

Patron Requests	Collection Donations	Images Scanned	AV Materials Digitized	New Social Media Followers
111	3	2,228	36	21

- Kelley Sirko wrote an article, "The Nashville Enslaved and Free People of Color Database, 1780-1865," that was published in the *Journal of Slavery and Date Preservation*.
- Sarah Arntz created a display from the Jo Ann Connor Christmas Card Collection.

Children's

Reference Questions	Patron Interactions	Programs	Program Attendance	Outreach	Outreach Attendance	Instagram Followers
750	860	18	870	6	158	600

- A recent library visitor gave a nice compliment to Children's Department Manager, Pat Bashir. The patron said, "Big cities tend to neglect the Children's section but your library is so warm and welcoming to be an urban library."
- During a recent field trip to the library, a student turned to Danielle Geiger at the service desk and with a huge smile on his face, said, "This is the best day ever!"

Special Collections

Reference Questions	Patron Interactions	Programs	Program Attendance	Outreach	Outreach Attendance	Instagram Followers
96	67	10	379	4	129	893

- This month, the renovation to the Civil Rights Room was completed. The room received new flooring, paint, and the lunch counter was replaced with a new quartz top that displays the rules for peaceful protest.
- Dates have been set for the Conversations @ NPL speaker series for Spring 2025:
 - March 25 Lewis Raven Wallace, author of *The View from Somewhere: Undoing the Myth of Journalistic Objectivity.*
 - May 8 Erin Haines, author of *Breaking the News: Startup Newspaper to Buck the System.*
 - o June 12 Jane Ferguson, author of *No Ordinary Assignment: Memoir of a War Reporter*.

Teens

Reference Questions	Programs	Program Attendance	Outreach	Outreach Attendance	Instagram Followers
238	51	979	6	99	820

- Lauren Gilpin organized a visit from Nashville Therapy Pets. Winston the Saint Bernard hung out with 19 teens during exam week to help relieve stress. It was a big success.
- The Teen Department hosted a Cardboard Gingerbread House competition all month long, with 20 submissions.

January 2025

Adult Services

Reference Questions			0	Main Visits Door Count		Notary Appts	Study Room Sessions	Proctored Exams
673	4276	185	1507	44376	772	9	285	1

• On January 2nd of the year 2000, NPL made one of the best decisions ever – welcoming Liz Coleman as a new librarian in the Main Library Reference Division. 25 years later, she's still one of the smartest, kindest, most helpful, and joyful humans in the building. Congratulations, Liz, on being recognized for your 25 years of public service!

• Joy Porter relaunched the "Manifest Mondays" vision board creation series that she first hosted with Nina in 2024. 39 participants joined Joy over the course of 3 Mondays. "It's been a lot of fun to bring this program back and to see the positive reception it's had, and several patrons have told me how excited they are to use this vision board to guide their goals for 2025. It's been exciting to connect with several participants who live and work downtown who shared they had

NO idea the library offered programming like this, and they plan to attend future library programs as well.

• Joy Porter, Katie Osborne, and Liz Coleman welcomed new students from the Community Based Transition Program. This semester on Tuesdays and Thursdays, they are assisting with shelf maintenance in the Non-Fiction and Popular Materials Collections and sorting and stamping materials in the Annex. Joy added.... "It's been wonderful getting to know the students and their teachers so far, and I'm looking forward to working with them for the rest of the semester!"

Archives

Patron	Collection	Images	AV	Programs	Outreach	New
Requests	Donations	Scanned	Materials			Social
			Digitized			Media
						Followers
158	21	568	0	0	0	40

- Sarah Arntz worked with MarCom on promoting the Raymond Whittaker Papers for Black History Month. She was interviewed by News Channel 5 about the Raymond Whittaker Papers, story to air in February.
- Darnetha Meyers accepted 21 yearbook donations this month, and deaccessioned 1 duplicate yearbook, which was donated to Stratford Stem Middle School.
- Kelley Sirko led a tour and "archives show and tell" for the staff at Grassmere Zoo for their professional development day on January 10. There were 9 staff in attendance.
- Cross-Training: Staff from Special Collections came to tour the Archives. Another tour for the rest of the SC staff is scheduled for February. Also, Linda Barnickel led a tour of Special Collections for Archives staff.

Children's

Reference	Patron	Total	Program	Total	Outreach	Instagram
Questions	Interactions	Programs	Attendance	Outreach	Attendance	Followers
595	783	28	1,108	7	227	632

- The babies coming to Babies and Books and Toddler Tales are getting more used to both Cristina Picca and Danielle Geiger, as well as their puppet friends. A weekly highlight is seeing the babies' eyes light up when they see Lulu the bunny or when they blow kisses to Lucy the goat. This month, a parent told Danielle that her daughter loves to tuck a book under her arm and sing "Look, look, it's time for a book" at home. Another family likes to help put the baby dolls to bed after playtime. Danielle showed one child where to put them in the toy closet and told her to say, "Good night, sleep tight" and the child repeated it in a whisper while patting the baby doll!
- Haylee Blystone was in the Activity Room after Music & Movement helping with Creation Station and one of the little girls that had attended Music & Movement recognized Haylee. She

kept saying to her grandmother, "There she is! Look there she is" and she got excited that Haylee was in the Activity Room. Haylee would leave the room and come back, and the little girl would get excited every time. It was very cute.

- During the last Storytime, a Library Science student approached Cristina Picca, impressed by the impact of her work and she asked for permission to write about Cristina's work in the program, highlighting not only her dedication but also the positive effect it has on the community.
- Cristina Picca did an impromptu tour for a group from TSU's Intensive English Program. The Assistant Director for the program, Vladimir Bedoya, was Cristina's English teacher when she was part of the program. Cristina did the tour for the students in English and made us proud of how much she has improved her fluency and confidence!
- Nikki Glassley and Pat Bashir partnered with NECAT to promote the 15th Anniversary of the LEGO Contest. They were invited to record an interview about the upcoming



Special Collections

Reference	Patron	Total	Program	Total	Outreach	Instagram
Questions	Interactions	Programs	Attendance	Outreach	Attendance	Followers
701	2650	16	548	2	100	428

- In the attempt to exhibit our collections throughout Metro, Chinedu Amaefula, had a meeting with the Nashville International Airport to discuss a partnership to exhibit the *Monumental Vanderbilt Women's Basketball* exhibit in the international arrival wing of the airport.
- Programs this month:
 - Education Equity Lab, adult, 31 attendees
 - Private Tour, adult, 6 attendees
 - o Tennessee Immigrant and Refugee Rights Coalition, adults, 25 attendees
 - o Institute for Common Power, adults, 40 attendees
 - Then & Now: The Gulf State Region, adults, 120 attendees
 - Amazon Black Employee Network, adults, 20 attendees
 - Tour for new NPLF Staff Member, adult, 1 attendee
 - NPLF Board, adult, 25 attendees
 - o Triumph Tales @ Edmondson Pike Branch, adults/juvenile, 47 attendees
 - Leadership Tennessee, adults, 40 attendees

- o Tennessee Performing Art Center, adults, 30 attendees
- o Tennessee Performing Art Center, adults, 70 attendees
- o Leadership Tennessee, adults, 50 attendees
- o English Language Learners for Tennessee State University, adults, 40 attendees
- o Will Johnston Donor Tour @ The Wilson Collection Room, adults, 3 attendees

Teens

Reference	Total	Program	Total	Outreach	Instagram
Questions	Programs	Attendance	Outreach	Attendance	Followers
119	62	768	5	84	

• The Teen Center hosted our first ever week-long program series- Life Lab. We brought in outside experts and created our own games and activities to teach teens about Mental Health & Safety, Food & Finance, Sustainability, and Job Skills. After sewing a drawstring bag one teen rated the experience an 8 out of 5 and exclaimed, "This is such a useful skill!". Another teen was excited about making bead fidgets showing off his creations to staff and other teens later in the week. We worked with 6 partner organizations. 124 teens participated across 15 total activities. See below for details!

- Students at Valor Collegiate Academy created 150 Grab & Go craft kits. Staff from branches and Main Children's will distribute the kits to their patrons! This project was initiated by Nina NeSmith (Volunteer Services) and organized by Lauren while Arden helped brainstorm projects, Carrie created the instructions, and Andrew delivered the supplies to the school. A true team effort!
- After playing Just Dance, a teen was telling her friend she was thirsty. Lauren offered her a cup to take to the water fountain, and the teen said to her friends, "I'm convinced libraries have just about everything!"

MARKETING & COMMUNICATIONS





NPL SPINS INTO THE VINYL REVIVAL WITH PILOT COLLECTION

Nashville Public Library has turned up the volume with the launch of its pilot vinyl collection, offering residents the chance to rediscover the charm of LPs at the Green Hills and Madison branches.

For the next year, adult library cardholders can explore a collection of more than 250 records, spanning genres like rock, country, folk, jazz, classical and more.

RESULTS:

Socials

- 3,713 total reach
- 179 total interactions

Email Marketing

- 235,893 total reach
- 81,853 total opens
- 111 total clicks

News Media

- Axios Nashville
- News 2

NASHVILLE PUBLIC LIBRARY EXPANDS ARTS LENDING LIBRARY

NPL made its Metro Arts Lending Library collection even more accessible, adding 53 new works of art and introducing the program to five additional branches.

Library cardholders can now borrow original artwork at seven locations across the city, including East Branch, Donelson Branch, Green Hills Branch, Hermitage Branch, and Old Hickory Branch, which join the existing Madison and Southeast branches.

RESULTS:

Socials

- 3,730 total reach
- 123 total interactions

Web

• 48% increase in traffic in month following launch of the expansion

Email Marketing

- Reach = 19,071
- Opens = 9,267
- Clicks = 106

News Media

Axios Nashville

NASHVILLE PUBLIC LIBRARY LAUNCHES LATEST PODCAST



Libraries are repositories of creativity and places where community can flourish. From Nashville Public Library, we're here to talk about the triumphs and tribulations, the joy of creativity in all its forms, the enjoyment of appreciating the creations of others, and the connections they make.

RESULTS:

Socials

- 1,276 total reach
- 24 total interactions

Web

• 319 views

Streams

 \Box 103 total to date

Nashville Banner Article



Patrons visit the Donelson branch of the Nashville Public Library during its grand opening in June. Credit: Martin B. Cherry / Nashville Banner

On a recent Thursday around lunchtime, a trickle of customers filed into the Pruitt branch of the Nashville Public Library, greeted by the sounds of music, hair clippers and overlapping conversations more familiar to a barber shop than a public library.

Students from the Legacy Master Barber Academy on Jefferson Street were on hand to give free haircuts to community members, many from the nearby Napier Place public housing community. They do this every week.

Nate Hodge, a 21-year-old living at Napier, said he heard about the service from his uncle but was skeptical that the student barbers, working for free, would give him a satisfactory cut.

"Then when I finally came over here, they cut my hair and they did it how I wanted," he said. "Keeping 10 [dollars] in my pocket, yeah I'd rather come over here."

James Pedigo, a student at the school and a self-appointed marketing director, often goes outside to tell people waiting in line for free food — another weekly offering at this library branch — about the haircuts.

"Barbering is more than cutting hair," Pedigo said. "You're a counselor, you're a friend, a shoulder that they can lean on. ... It makes us feel good for those 10 or 15 minutes. Their problem is gone and they go out these doors with a new outlook and a good pep talk."

On alternating weeks, the haircut program is held in the afternoons, and school-age kids make up most of the client base on those days. The free barbershop has been running for two years, founded by Pruitt librarian associate Shandi Demumbreum. She said between 10 and 50 people regularly take advantage of the service.

This is just one in a growing list of Nashville Public Library programs that stretch the traditional limits of what a library can offer.



Malachi Jackson (right) draws with Tyler Campbell at Studio NPL. Credit: Martin B. Cherry / Nashville Banner

Public library activity was shifting well before the COVID-19 pandemic, as collections moved away from printed books and toward electronic materials, and pandemic closures only accelerated the change. Libraries around the country have sought to satisfy changing appetites in other ways, too, like the <u>introduction of makerspaces</u> in recent decades, a move that followed trends in encouraging STEM education. When NPL started its Library of Things program last year, interim director Terri Luke attributed the move to one of her mottos: "Book lover or not, there's a place for you at NPL."

Demumbreum started the barbershop program at the Pruitt branch after a conversation with a patron who had to choose between a free haircut or securing a bed for the night, as the two offerings occurred at the same time. At the time, Demumbreum was recovering from chemo and needed more regular haircuts than she was used to, and she had been unhoused herself once, so she empathized with his predicament.

"I was getting a lot of haircuts, because I was not going to have a mullet," Demumbreum, who also lives at Napier, said. "They come in here to get ready for interviews. And we have single moms that have six, seven, eight children. They'll get their kids their haircuts, and that saves a lot of money for them."

Other offerings

As libraries around the country have made changes, NPL has sought to keep pace.

The Library of Things, launched last year, gives patrons a chance to check out kitchen equipment, tools, musical instruments, athletic gear and sewing machines. More than 3,000 items have been rented since April 2023. Among the most popular are tools (more than 1,200 checked out) and pickleball kits (104 checkouts).

Nashville library branches host workout classes, offer help with job applications and provide access to 3D printers and recording studios. Homeless service providers frequently set up shop at different branches, providing a refuge for many with nowhere else to go during the daytime. Library staff, other Metro departments and independent organizations offer mental health consultation, hygiene kits, housing navigation and connection to other resources. Services for the unhoused have for years been a priority for the Nashville library system, especially as the community that <u>congregated in Church Street Park</u> across the street from the main branch grew. In 2015, the main branch rearranged a section of the third floor with those patrons in mind, adding more tables, power outlets and computers, and taking out rows of bound periodicals.

There's even a proposal to build housing units on top of one neighborhood branch.

"Metro funds the books, the buildings and the bodies, and we are there to raise support for the initiatives that may be new or fall outside of those three areas," said Kristi Graham of the Nashville Public Library Foundation, an independent fundraising organization that backs much of the nontraditional programming. "It's important to look at all the things that the library offers and how it can be an essential resource to the community, far beyond just the books on the shelf." In addition to changing appetites, library supporters around the country have suggested that libraries are adding services like these to fill the vacuum as community institutions and free public gathering spaces dwindle.

Small World Yoga offers free classes at almost every Nashville library branch (in addition to programs in schools, the Davidson County jail and other community institutions). It's part of the <u>Be Well at</u> <u>NPL</u> wellness program, launched in 2016 in partnership with Small World Yoga.

The offerings started at four branches nearly a decade ago and now there are active classes at 17 branches. Including one-off and temporary classes, Small World has offered yoga at every single NPL branch in the past year, said Liz Veyhl, executive director of the organization.

The group recently <u>launched a fundraising campaign</u>, as money for the programming is projected to dry up before the end of the fiscal year. Veyhl said Small World Yoga would continue offering classes no matter what but may have to scale back the schedule.

She said the class at the Edmondson branch is particularly popular, and the regulars at a weekly Bordeaux class will often invite their instructor out for lunch or wine after class. Library patrons sometimes "stumble into yoga" simply by seeing classes taking place in their local branch, according to Veyhl.

"I think it's fantastic that libraries and the Metro government [are] choosing to utilize library facilities in that way," she said. "Ten years ago, I would not have thought about any kind of programming beyond going to the library to get a book."



A small group at the Bordeaux branch takes part in chair yoga led by Small World Yoga. Credit: Martin B. Cherry / Nashville Banner

At the Studio NPL center in the teen section of the main downtown library on a recent afternoon, students were practicing guitar, sewing, recording and digital design, all as 3D printers whir in the background.

The facility and its programming, at eight branches plus mobile offerings at schools and other libraries, are designed to give middle and high school students engaging, productive activities after school, during summer and other breaks, said Studio NPL manager Niq Tognoni. He helped set up the program almost exactly a decade ago after studying similar models in Chicago.

"This was a challenge to think, how can we reengage young people in libraries in a way that they're going to be comfortable, but also feel relevant and feel like they can be hands on," Tognoni said.

The setup of the room shifts over time as activities wax and wane in popularity among students. The recording studios are always popular, though students go through waves of interest in rap, producing, instrumentals and podcasting. Sewing and garment work has increased in popularity to the point where it now has its own designated corner. At a week-long camp earlier this year, students visited thrift stores to purchase old clothes, then used library equipment to upcycle the pieces.

The program has grown in its decade of existence, now serving thousands of students every year.

A bold plan

As what goes on inside libraries continues to change, some are considering changes to what goes on around them.

Metro Councilmember Emily Benedict, whose District 7 includes parts of Madison and Inglewood, has been talking about replacing the Inglewood library branch since before she was first elected more than four years ago. Doing so has been a priority for Metro officials <u>for even longer</u>.

The branch, built in 1969, encompasses just north of 5,000 square feet, and services far more visitors than most similarly sized libraries. But it sits on 1.8 acres of prime real estate on Gallatin Pike.

Last year, Benedict proposed taking advantage of that real estate to help fund construction of a 20,000-square-foot replacement. The idea is to build dozens of housing units on top of the new library, so Metro can split the cost with a developer and add housing units on a busy transit corridor.

Reaction has been mixed, Benedict said, with some residents opposing any plan that would result in the demolition of the decades-old structure. But councilmembers are on board, with funding for the project <u>listed</u> as the top priority countywide in councilmembers' capital improvements budget rankings this year.

"It's public land, and we need to, as a city, maximize the use of our land to serve Nashvillians the best," Benedict said. "If we can provide housing as a public benefit on top of a civic benefit of a library, to me, I think that we're utilizing our land in the best way."

January 2025





IN THIS REPORT:

Library Collection Cheerleaders Bellevue Goes Double Digits Spotlight on the Collection: Board Games And More

LIBRARY COLLECTION CHEERLEADERS

Thanks to Paige Clancy for quickly mobilizing two members of the NPL/F advocacy task force to give public comment during the February 2025 Metro Council meeting. As Nashvillians from across Davidson County spoke about the financial priorities that matter to them the most, these ambassadors kept full funding for the NPL collection top-ofmind.

As you advocate for NPL, here's some information you can draw on, too:

- The library collection is one of our <u>best</u> community assets, because it serves everyone in Nashville.
- No matter who you are ... we all intersect at the library collection. There is something there for everyone. The collection is our tax dollars in action.
- Nashvillians need a <u>healthy</u> library collection.
- Last fiscal year (FY24), patrons borrowed nearly 7 million books and materials.
- Six months into this fiscal year (FY25), they've borrowed more than 3.5 million and we're on track to hit a 3% increase over last fiscal year.
- We must make this community asset truly accessible to all.
- People should be able to borrow library books within weeks. No one should have to wait up to eight months to get a library book, which is currently the case with some patrons.
- It takes \$4.4 million not to grow, but just to maintain the NPL collection.
- But we don't want to settle. We don't want to just keep up.
- We need more e-books ... more Talking Books for children ... more curriculum kits for teachers and homeschool parents ... and more ELL materials.
- We want a library collection that grows with Nashville ... and that reflects the diversity and vibrance of Nashville.
- An investment in the library and the library collection will create awesome value for everyone Davidson County.

BELLEVUE GOES DOUBLE DIGITS

A new Bellevue branch was a dream for a long time - until 2015. A decade later, it was time to celebrate.



RESULTS

Email Marketing Reach = 27,371 Opens = 12,278 Clicks = 463

Socials Total Reach = 8,232 Total engagement = 429

SPOTLIGHT ON THE COLLECTION: BOARD GAMES

Browse our collection of more than 200 games and check them out for your next game night with friends and family.

RESULTS:

Email Marketing Reach = 210,611 Opens = 70,681 Clicks = 398

Web 451 homepage views 568 blog views

Socials Total reach = 2.446 Total engagement = 48

